

# ONE CITY ONE COUNTY ONE WATERFORD

#### **FOREWORD**



In 2018 Waterford City and County Council has witnessed many significant changes and milestones that has strengthened the different fabrics of our county. We have continued to actively engage with community groups across the county, supporting a diverse range of initiatives in conjunction with these communities. In early 2018, Waterford City and County Council formed the Waterford Migrant Integration Forum. The role of this forum will contribute to the development of a migrant integration strategy for the entire county. Our focus is not only on making Waterford an inclusive and progressive county but also a place for the future.

We continue to be a place that everyone wants to visit. In 2018 we had 283,503 people visit the Greenway which was a significant increase on the year before. Over 20 events organised by different groups took place along Waterford Greenway. This included everything from Charity cycles and half marathons to traditional Irish music and outdoor choral performances. Waterford Treasures also recorded a 10.3% increase in visitors when Tourism Ireland recorded the national increase as being 6.9%.

Waterford City and County Council continues to invest heavily in our citizens, young and old. We increased our housing stock, supported our arts, culture and environmental programmes. As Mayor I was proud of the way Waterford City and County Council reacted when storm Emma visited, we manned 24/7 services and kept our county and their citizens safe.

I want to thank the people of Waterford for working with the Office of the Mayor, the Elected representatives, the CE Michael Walsh, the Management Team and the staff of Waterford City and County Council. Waterford is a stronger place for this support and co-operation. We are confident that Waterford will continue to thrive: One City, One County, One Waterford.

# Cllr. Declan Doocey Mayor of the City and County of Waterford



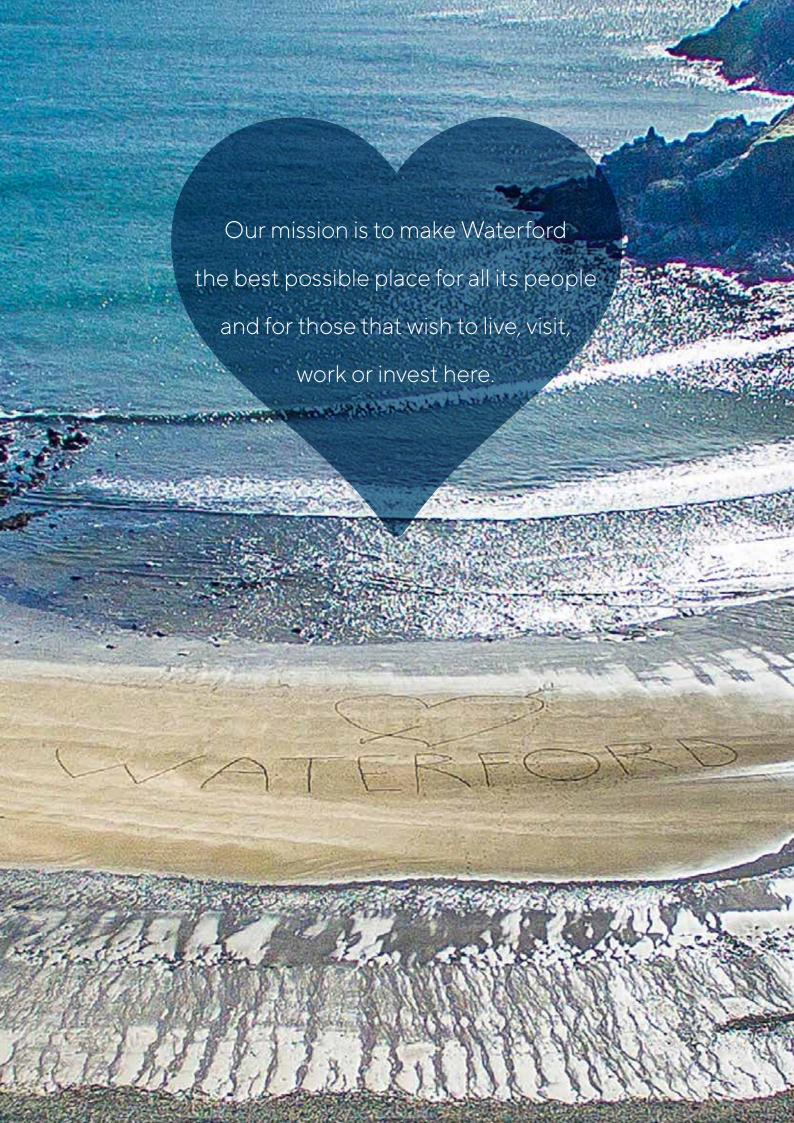
I welcome the opportunity to present the Waterford City and County Council Annual Report for 2018 and the achievements it records. We have been very successful in consolidating our services which have facilitated positive changes across the entire county.

To ensure the growth of our economy and the well being of our citizens, young and old, it is imperative that the broad range of services we provide are done so efficiently and in a progressive manner. We have significantly increased our housing stock and continue to invest in our rural and urban development. We are also focussed on making Waterford a place that is inclusive, forward thinking, progressive and safe.

Waterford City and County Council is committed to the prosperity and development of the region as evidenced through its ongoing focus on attracting investment. Work completed in 2018 on a major programme of urban renewal saw over €17.3m invested in our city centre. The Council has also delivered a number of initiatives in rural communities under the FLAG project and the Town and Village Renewal Scheme. However, we are careful to also ensure that great emphasis is placed upon recognising and celebrating the cultural wealth of the area through numerous heritage schemes across the county.

Again this year, we were faced with adverse weather conditions like Storm Emma. This storm made many of our roads impassable and created many challenges for Waterford City and County. It did however allow us to witness the strengths of the Council as they tirelessly worked 24/7, to ensure the safety and recovery of Waterford. This year also marked centenary celebrations of two great citizens of Waterford; John Redmond and Cathal Brugha. Reminding us to value, celebrate and learn from the achievements of the past as we welcome the many opportunities that the future will afford us. We will continue and are proud to serve as one County, one Council, one Waterford.

## Michael Walsh Chief Executive, Waterford City & County Council



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# YOUR COUNCIL



## **MAYORS AND CATHAORLIGH**



Cllr. Declan Doocey

Mayor of Waterford City
and County Council



Cllr. John O' Leary

Deputy Mayor of Waterford
City and County Council



Cllr. Joe Kelly

Mayor of the Metropolitan
District of Waterford



Cllr. Blaise Hannigan
Deputy Mayor of the
Metropolitan District
of Waterford



**Cllr. John Pratt**Cathaoirleach of Dungarvan and Lismore District



Cllr. Damien Geoghegan
Leas Cathaoirleach of
Dungarvan and Lismore
District



**Cllr. Ray Murphy**Cathaoirleach of
Comeragh District



**Cllr. Michael J Ryan**Leas Cathaoirleach
of Comeragh District

## **PLENARY COUNCIL**



Councillor	Electoral Area	Councillor	Electoral Area
Cllr. Liam Brazil (FG)	Comeragh	Cllr. Jason Murphy (FF)	Waterford City South
Cllr. Breda Brennan (SF)	Waterford City South	Cllr. Ray Murphy (FF)	Comeragh
Cllr. Sharon Carey (FG)*	Waterford City East	Cllr. Pat Nugent (FG)	Dungarvan / Lismore
Cllr. Declan Clune (SF)	Comeragh	Cllr. Séamus O´Donnell (Ind)	Dungarvan / Lismore
Cllr. Joe Conway (Ind)	Tramore & Wfd City West	Cllr. John OʻLeary (FF)	Comeragh
Cllr. Tom Cronin (FF)	Dungarvan / Lismore	Cllr. Cha OʻNeill (Ind)	Waterford City South
Cllr. John Cummins (FG)	Waterford City South	Cllr. Michael J O'Ryan (FF)	Comeragh
Cllr. Davy Daniels (Ind)	Waterford City East	Cllr. Lola O'Sullivan (FG)	Tramore & Wfd City West
Cllr. Declan Doocey (FG)	Dungarvan / Lismore	Cllr. Seanie Power (FG)	Comeragh
Cllr. Pat Fitzgerald (SF)	Waterford City East	Cllr. John Pratt (Lab)	Dungarvan / Lismore
Cllr. Damien Geoghegan (FG)	Dungarvan / Lismore	Cllr. Eamon Quinlan (FF)	Tramore & Wfd City West
Cllr. Jim Griffin (SF)	Tramore & Wfd City West	Cllr. Seán Reinhardt (Ind))	Waterford City South
Cllr. Blaise Hannigan (Ind)	Tramore & Wfd City West	Cllr. Mary Roche (Ind)**	Waterford City East
Cllr. John Hearne (SF)	Waterford City South	Cllr. James Tobin (FF)	Dungarvan / Lismore
Cllr. Joe Kelly (Ind)	Tramore & Wfd City West	Cllr. Siobhán Whelan (SF)	Dungarvan / Lismore
Cllr. Eddie Mulligan (FF)	Waterford City East	Cllr. Adam Gary Wyse (FF)	Waterford City East

<sup>\*</sup>Cllr. Sharon Carey was co-opted on 8th November 2018 after the death of Cllr. John Carey.

#### Regulation of Lobbying

On commencement of the Regulation of Lobbying Act 2015, on 1st September 2015, each public body with Designated Public Officials is required under section 6(4) of the Act to publish a list showing the name, grade and brief details of the role and responsibil ties of each "Designated Public Official" of the body. The purpose of the list is twofold:

- 1) To allow members of the public identify those persons who are Designated Public Officials; and
- 2) As a resource for lobbyists filing a return to the Register who may need to source a Designated Public Official's details.

<sup>\*\*</sup> Cllr. Mary Roche resigned on the 30th of November 2018

# PRINCIPAL OFFICERS

Chief Executive	
Michael Walsh	Chief Executive
Director of Services	
Fergus Galvin	Roads, Water and Environment
Ivan Grimes	Housing, Community & Emergency Services
Bryan O'Kane	Head of Finance (Acting)
Fearghal Reidy	Corporate, Culture HR & Information Systems
Michael Quinn	Economic Development and Planning & Deputy Chief Executive
Senior Officers	
Jane Cantwell	City and County Librarian
Frances Connolly	Veterinary Inspector
John Croke	Project Resident Engineer
Niall Curtin	Chief Fire Officer
Billy Duggan	SEO Economic Development
lan Fitzpatrick	SEO Procurement
Catherine Horan	Head of Information Systems
Carmel Hourigan	SEO Human Resources
Gabriel Hynes	Senior Engineer Roads
Paul Johnston	Senior Resident Engineer Housing
Rupert Maddock	Senior Architect
Pat McCarthy	Senior Engineer Water
Eamonn McEneaney	SEO Waterford Treasures
Raymond Moloney	SEO Environment
Donal Murphy	Financial Accountant
Jim O'Mahony	Senior Planner
Joe Sullivan	SEO Housing
Don Tuohy	SEO Community
Richard Walsh	Head of LEO

## **STRATEGIC POLICY COMMITTEES**

(SPCs) are local authority committees in City and County Councils whose membership includes Elected councillors, representatives of business, farming interests, environmental/conservation groups, trade unions and community and voluntary members. It is the task of the Strategic Policy Committees (SPCs), as committees of the council, to advise and assist the council in the formulation, development and review of policy.

They have no remit in relation to routine operational matters regarding the delivery of services. The SPC system is intended to give councillors and relevant sectoral interests an opportunity for full involvement in the policy making process from the early stages.

Waterford City & County Council operates 5 Strategic Policy Committees (SPCs), each served by the relevant Director of Service. The Chairs of the SPCs are selected by the Council at the AGM. The SPCs are sub-committees of Waterford City and **County** Council and must abide by the Standing Orders and rules of procedure of the Council.



## **ECONOMIC DEVELOPMENT & ENTERPRISE**

#### Director of Services

Michael Quinn - Economic Development and Planning

#### Councillors

Cllr. David Daniels

Cllr. Eamon Quinlan

Cllr. Eddie Mulligan

Cllr. John Cummins

Cllr. Liam Brazil

Cllr. Lola O'Sullivan

Cllr. Pat Fitzgerald

Cllr. Pat Nugent

#### Sectoral Reps

David Lane - Trade Union Rep

Gerty Murphy - PPN Rep (Community & Voluntary Sector)

Mark Connors - Farming Rep

Paul Nolan - Business Rep

Garrett Wyse - PPN Rep (Social Inclusion Sector)



Policy documents approved by the SPC for adoption by Plenary Council in 2018.

• Economic Support Schemes



#### **Director of Services**

Ivan Grimes - Housing, Community and Emergency Services

Fearghal Reidy - Corporate, Culture HR and Information Systems

#### Councillors

Cllr. Tom Cronin (Chairperson) Sept 2016 - Present

Cllr. John Pratt

Cllr. John Carey (RIP)

Cllr. John O'Leary

Cllr. Blaise Hannigan

Cllr. Damien Geoghegan

Cllr. Laurence O'Neill

Cllr. Breda Brennan

Cllr. Sean Reinhardt

#### **Sectoral Reps:**

Michael Farrell - (Irish Wildlife Society)

Rosemary Kennedy – (Rathgormack Hill Walking Club)

Andrea Galgey replaced Tony McSweeney (Downs Syndrome Ireland)

Jemma Mackey (SIPTU)

SPC MEETINGS WERE HELD IN 2018

February

ptember Decem

September 13

13

## TRANSPORTATION & INFRASTRUCTURE

#### Director of Services

Fergus Galvin - Roads, Water and Environment

#### **Councillors**

Cllr. Blaise Hannigan (Chair) / Cllr Seamus O'Donnell (Chair)

Cllr. Pat Fitzgerald

Cllr. Ray Murphy

Cllr. Joe Conway

Cllr. Sean Reinhardt

Cllr. Adam Wyse

Cllr. Cha O'Neill

Cllr. Joe Kelly

#### **Sectoral Reps**

Tom O'Brien - Development/Construction

George Kehoe - Business/Commercial

Alan Walshe (Resigned October 2018) - Environment

Tony McSweeney - Social Inclusion

James Coughlan / Elaine Mullan - Community and Voluntary

# SPC MEETINGS WERE HELD IN 2018



13

October 1 9

December 5

The role of the Transportation and Infrastructure SPC is to assist the Council in the formulation, development and review of policy. The following policies/bye-laws were reviewed and discussed and referred on where relevant:

- Camper Van Parking
- 5 Axle Ban Dungarvan
- Dungarvan/Lismore District Control of Parking Bye-Laws 2018
- Taxi rank review City
- Collaboration with Waterford Age Friendly Alliance and Local Link on Age Friendly Parking/Bus Stop Shelters and parking issues.

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## **ENVIRONMENTAL SERVICES**

#### Director of Services

Fergus Galvin - Roads, Water and Environment

#### Councillors

Cllr. Declan Clune, Chairperson

Cllr. Sharon Carey - Appointed December 2018

Cllr. Declan Doocey

Cllr. Jim Griffin

Cllr. John Hearne

Cllr. Mary Roche - Resigned November 2018

#### Sectoral Reps

Mr. Peter Kiely – Farming representative

Ms. Michelle Tubbritt - Social Inclusion rep. - Appointed June 2018

Mr. Peter O'Connor - Environmental representative

Ms. Bríd O'Hehir - Community & Voluntary representative



#### The following were among a number of topics discussed:

- Horse Control Bye-laws
- Presentation of Waste Bye-Laws
- Pollinator Plans, Climate Adaptation Strategy
- Anti-Dumping Initiatives
- Dog Control/NDL

The Draft Waterford City & County Council (Segregation, Storage and Presentation of Household and Commercial Waste) Bye-Laws, 2018 were approved for presentation to the Plenary Council for approval & public display.

#### Policy documents approved by the SPC for adoption by the Council:

- Revised Control of Horses Bye-Laws
- Draft Waterford City & County Council (Segregation, Storage and Presentation of Household and Commercial Waste) Bye-Laws, 2018

#### Reports Considered by the SPC

- Election /Referendum Poster Free Zones
- Greenway Pollinator Plan
- Anti-Dumping Initiatives
- National Dog Licence Database
- River Basin Management Plan 2018-2021

## **PLANNING**

#### Director of Services

Michael Quinn - Economic Development & Planning

#### Councillors

Cllr. Liam Brazil

Cllr. James Tobin

Cllr. Joe Conway

Cllr. Jason Murphy

Cllr. M.J. O'Ryan

Cllr. Seanie Power

Cllr. Siobhan Whelan

#### Sectoral Reps

John Galloway - Environment

Anne Marie Rossiter - Business

John O'Donnell - Community & Voluntary

John Fitzgerald - Farming

Donal Lehane - Social Inclusion



#### Main Issues Considered by the SPC in 2018

- Variation to the Development Plans Policy on Tourism Accommodation
- Regional Spatial & Economic Strategy (RSES)
- City and County Development Plan Review:
  - Supporting economic activity and employment in Waterford
  - Waterford Settlement Strategy
  - Climate Change Strategy

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# PEOPLE AND COMMUNITIES

## **COMMUNICATING WITH CUSTOMERS**









2018 - face to face in Waterford & Dungarvan offices Customer (CRM) cases logged & tracked per year

#### **WEBSITE**



## www.waterfordcouncil.ie

saw extensive growth in all metrics in 2018.

No. of Page Views

1,456,820

Increase on 2017

3%

Mobile Visitors

**57**%

53% in 2017





- 2. CHOICE BASED LETTINGS
- 3. OUR SERVICES (LIST)
- 4. PLANNING HOMEPAGE
- **5. VACANCIES**



#### **SOCIAL MEDIA**



Waterford City and County Council's Facebook page received 1940 new likes (up 23%) in 2018. Followers also increased by over 25%; the average engagement rate of posts was 3.6%



@waterfordcounci is Waterford City and County Council's Twitter handle. Twitter activity decreased by 20% on 2017 activity with 1643 tweets

### ANNUAL REPORT 2018

## FREEDOM OF INFORMATION

**ANSWERING YOUR QUESTION** 



OFFICE OF THE INFORMATION COMMISSIONER



## **IRISH OFFICE**

## THE OFFICIAL LANGUAGES ACT 2003

**The Irish Office** continued to support and enhance the delivery of services through the Irish language under the Official Languages Act and through Waterford Local Authorities' Language Scheme. The Council agreed a new Irish Language Scheme for the period 2018–2021 with the Department of Culture, Heritage & the Gaeltacht in August.

In 2018, a total of four complaints were made by members of the public to the Office of the Language Commissioner in relation to services provided by Waterford City & County Council.

The complaints related to:

Use of Irish on voting cards during the referendum

Signage at the Customer Services' Desk in the City Automated responses issued to queries through the Council's website

Signage at the Central Library

All of these complaints were dealt with to the satisfaction of the Language Commissioner's Office.





**Seachtain na Gaeilge & Bliain na Gaeilge:** Hundreds of people took part in various events and activities during Seachtain na Gaeilge. These events were co-ordinated by the Irish Office, in collaboration with Waterford Childcare Committee Ltd, Waterford Library Services, Glór na nGael, WIT and Waterford Museum of Treasures.

The Irish Office organised a very successful Murder Mystery Weekend (Dúnmharú sna Déise) in Dungarvan as it's showcase Bliain na Gaeilge/Creative Ireland event. Hundreds of people attended a weekend-long programme of events (both Irish only and bilingual), which included talks, a murder trial re-enactment, film screenings, guided walk, session of traditional songs, storytelling and crafts for children. All events were based on the theme of exploring murder and murderous secrets.

#### **IRISH IN FESTIVALS**

The Irish Office's Tionól na nDéise lecture series continued as part of the Tionól Niocláis Tóibín festival in An Rinn in February. Dr. Breandán Ó Cróinín, a lecturer in Mary Immaculate College of Education, Limerick, gave a talk on the poet Piaras Mac Gearailt from Ballymacoda.

The Irish Office hosted the closing event of this year's West Waterford Festival of Food in Dungarvan. Cór Fear na nDéise from An Rinn led a lively celebration of Irish language songs, music and culture in Bainlann Chúil na nGabhar.

#### **AN GHAELTACHT**

The Irish Officer continued to work with Co. Waterford's Gaeltacht community. This was done by supporting events organised by local community groups in the area, and also by sitting on the board of local community-development company, Comhlacht Forbartha na nDéise. Work began on the implementation of the seven year Language Plan, under which new Language Planning Officer Irial Ó Ceallaigh took up his post.

Irish Officer Máire Seó Breathnach, continued to serve on the board of state development agency, **Údarás na Gaeltachta**, as Waterford City & County Council's

-contd

#### **IRISH OFFICE**

# AN GHAELTACHT -CONTD.

nominee, also serving on **Waterford Institute of Technology's Irish Language Committee.** This committee reports to the Governing Body in relation to the promotion of the Irish Language and implementation of the Institute's Irish Language Scheme.

#### **GAELTACHT SCHOLARSHIP**

The Irish Office was pleased to announce the inaugural Waterford City & County Council Gaeltacht Scholarship Scheme in 2018. Part-scholarships were presented to Saoirse Ní Chaoimh from Passage East and Megan Ní Ghrádaigh from Ballymacarbry to attend a summer course in Coláiste na Rinne, An Rinn in July.

# DUNGARVAN AS A GAELTACHT SERVICE TOWN

Under the Government's 20 Year Strategy for the Irish Language, Dungarvan was identified as one of a number of possible Gaeltacht Service Towns. The Irish Officer is a member of the newly-formed committee, Coiste Dhún Garbhán le Gaeilge, which formally applied for, and received Gaeltacht Service Town status. This ultimately led to signing an agreement with Foras na Gaeilge to drive and oversee the development and delivery of an Irish Language Plan for Dungarvan which will begin in 2019.

#### **PLACENAMES COMMITTEE**

The Council's Placenames Committee approved names for a total of sixteen housing developments. This followed consultation with both private developers and the Council's Housing Department.

## SCHOOLS' FIELDNAMES PROJECT

The Irish Officer and County Archivist rolled out the Schools' Field Names Project to a further four schools as part of the Council's Creative Ireland programme. Through the project, primary school children researched local fieldnames and other place names in their area. The project also included a visit from an artist to assist the children in producing artistic representations of the placenames. Schools that took part included Scoil Náisiúnta Bhaile Mhic Airt, An Seanphobal; Central School, Ballymacarbry; Cappoquin National School and St. Declan's National School, Waterford City.

#### **MURDER MYSTERY WEEKEND**

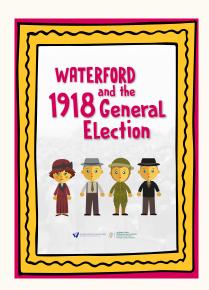


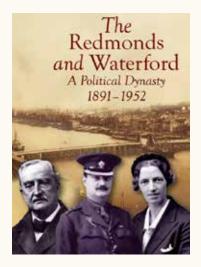
Murder Mystery Weekend (Dúnmharú sna Déise) in Dungarvan





## **ARCHIVES & RECORDS MANAGEMENT**







View the 'Waterford and the 1918 General Election' schools pack here: https://bit.ly/2CxUMWn

View the Redmond book launch programme here: https://bit.ly/2EfZHtS

2018 marked the 100th anniversary of the General Election in Ireland, giving votes to women (aged 30) and all men (aged 21) and broadening the electorate. A talk titled 'Did your Family member get to vote for the First Time in 1918? 'was provided by the Archivist in Central Library and Dungarvan Library on the 6th February. This was held on the anniversary of the signing into law of the Extension of the Franchise legislation.

This new electorate brought landslide victories throughout Ireland to Sinn Féin candidates which subsequently lead to the establishment of Dáil Éireann in January 1919. Waterford played a significant role in the 1918 election and was one of the few places in Ireland that returned a member of the Irish Parliamentary Party, Captain William Redmond, after a violent campaign in the city.

Working with the Decade of Centenaries Committee and the Heritage Officer, the Archives Service participated in a number of events and publications for the Decade of Centenaries. This was supported with funding from the Department of Culture, Heritage and the Gaeltacht.

It was the **100th Anniversary of the death of John Redmond**, MP for Waterford City and leader of the Irish Parliamentary Party. To mark the contributions of John Redmond, a book by Dr. Pat McCarthy *The Redmonds and Waterford – A Political Dynasty 1891–1952* was launched by Professor Roy Foster on March 9th. This was followed on Saturday 10th March with a conference entitled The Redmondite Tradition in Waterford and was held in City Hall.

Speakers included Prof. Roy Foster, Dr. Pat McCarthy, Emmet O'Connor, Dr. Eugene Broderick, Demot Meleady, Claire McGing and John Bruton (former Taoiseach and EU Ambassador to the United States).

To celebrate the 100th anniversary of the 1918 General Elections in Waterford City and County, a schools pack for national schools "Waterford and the 1918 General Election" was produced and made available online.

On 1st December a conference **Waterford and Cathal Brugha** was held at the Park Hotel, Dungarvan to mark the 100th anniversary of the 1918 General Election and election of Cathal Brugha for Waterford County. The keynote address was given by Seán Ó Fearghaíl, Ceann Comhairle, Dáil Éireann and the speakers included: Professor Cathal Brugha; Mary MacDiarmada; Dr. Pat McCarthy; Dr. Will Murphy; Dr. Ann Dolan; Dr. Mary McAuliffe and Dr. Daithí Ó Corráin.



Speakers with Ceann Comhairle



#### **ARCHIVES & RECORDS MANAGEMENT**

## EXPLORE YOUR ARCHIVES CAMPAIGN

As part of the Explore Your Archives campaign, the exhibition **Jacobs Biscuits:**An Assorted History was kindly provided on Ioan by Dublin City Library and Archives.
Jacobs Biscuit Factory began in Waterford before moving to Dublin.

The exhibition was launched in Central Library on 5th December with a talk by Wendy Williams who has previously worked with Dublin City Library and Archives.

#### **VISITOR SERVICES**







The Archive is open to the public in High Street, Waterford City **on Tuesdays 10am - 2pm** and in Dungarvan on **Fridays 1 - 5pm**. In addition researchers can request advice and information by e-mail and telephone. 122 requests were responded to in 2018.

A small display for T.F. Meagher was placed in Waterford Treasures for the delayed Waterford 1848 event in October 2018.

In November 2018, records for the Fanning charitable institution in Waterford came up for auction and the City and County Archives purchased this material for the Archives Service collections. The Archives also took custody of records from Lismore Board of Guardians transferred by the National Archives, Dublin.

#### **RECORDS MANAGEMENT**

Work continued with all departments to improve records management practices and to ensure the ongoing transfer of records to the Records Centre. File retrieval services were provided from the Records Centre to all departments. Boxes from Dungarvan Records Centre storage were transferred to storage in the extended Records Centre in Carrickphierish.

#### ANNUAL REPORT 2018

## **JUNIOR ACHIEVEMENT**

As we move to a knowledge-based economy, Waterford City & County Council work with Junior Achievement programmes to foster a culture of enterprise. Its aim is to help local students prepare for the world of work, giving them skills in communications and preparing them for interviews. Thanks to the voluntary efforts of 22 staff members, fantastic learning opportunities were afforded to local students.

#### **DURING 2018:**







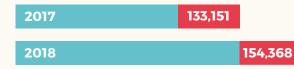
#### ANNUAL REPORT 2018

## **COMMUNITY AND SPORTS SERVICES**

## PERFORMANCE INDICATORS

OBJECTIVE -MAINTAIN AND IMPROVE ON 2017 OUTCOMES





Service Indicators No. of groups registered with PPN

2018 641

Percentage of local schools and youth groups involved in Comhairle na nÓg



# COMMUNITY AND SPORTS SERVICES

Support was provided for communities through the Community and Sports Grants Scheme whereby local sports clubs, residents associations and community & voluntary groups are financially assisted to ensure sustainability. 365 applicants were eligible and €173,485 was allocated in 2018 for this initiative.

The Community Department administered two new grant schemes in 2018. Under the Communities Enhancement Programme for disadvantaged areas, €394,081 was allocated to various projects across city and county.



£394,081
SPENT ON
DISADVANTAGED
AREAS



The Men's Shed Enhancement Programme was initiated to assist capital projects for Men's Sheds registered with The Irish Men's Shed Association. €8,696 was allocated in total to the six registered groups.

The Community Department continued to support community buildings which are in constant use by local communities.



Waterford has a proud record of participation in the **Pride of Place Awards**. In 2018, Tramore and Waterford Arch Club represented Waterford at the National Pride of Place awards and finished runners-up in the 'Creative Wellbeing Initiative'. category. Dungarvan Day Centre was the overall winner of the PPN Waterford Community & Voluntary Awards 2018 and will represent Waterford in the 2019 Pride of Place Awards.

## WATERFORD COMHAIRLE NA NÓG



2018 was another strong year for **Waterford Comhairle na nÓg**. The main project delivered by members at the AGM in October was entitled 'Homelessness in Waterford'. This project highlighted the importance of this nationwide social issue. 90% of local secondary schools and youth clubs participate in the Waterford Comhairle.

# PUBLIC PARTICIPATION NETWORK

Membership increased in 2018 with 641 member groups now registered with the **PPN**. The Community Department part-funds and supports the work of the PPN. The Council was a lead partner in the annual Community Awards – organised by the PPN – which gives recognition to the work of communities across the City and County.

# JOINT POLICING COMMITTEE

Waterford has a proactive **JPC** which has been addressing various issues to make Waterford a safer place. The launch of the JPC Strategic Plan 2018 – 2023 was held prior to the public meeting on 3rd September with Josephine Feehily, Chairperson Policing Authority in attendance. The JPC Steering & Oversight Committee continued to oversee the objectives of the JPC Action Plan 2018. The committee ensured actions within the Plan were completed and also set the Action Plan for 2019.

#### **AGE FRIENDLY ALLIANCE**



The Waterford Age Friendly Strategy 2017-2022 was launched in December 2017. The nine thematic sub-groups formed to deliver actions outlined during public consultations began their work in early 2018.

Work progressed on the formation of the Waterford Older Persons Council which will continue to inform the work of the Alliance. This is to be fully operational early in 2019. The membership of the **Waterford Age Friendly Alliance** comes from many public and non-public organisations including the Public Participation Network, Local Link, Dungarvan Care of the Aged, Waterford City & County Council and Waterford/Wexford ETB

## COMMUNITY FESTIVAL GRANTS

The Community Department continued to support community festivals. Nineteen festivals benefited from a total spend of €61,700.



















#### ST PATRICK'S DAY FESTIVAL



The theme for the 2018 festival held in Waterford City was 'Our Viking Heritage'. Participants and supporters alike embraced the historical legacy of Vadrafjord (Waterford), founded by the Vikings in 914. The route took the parade into the heart of the Viking Triangle, past the "Dragon Slayer" Viking Sword and the iconic Reginald's Tower. Despite the inclement weather, over 35,000 spectators came out to support over 40 groups contributing to the 'Viking spirit'. A full programme of ancillary events offered a fun filled family day out for all.

## TRAVELLER INTER-AGENCY GROUP

This grouping of relevant statutory agencies and state supported initiatives has its focus on improving the integrated practical delivery of a full range of services for Travellers. The Waterford Traveller Interagency Group aims to find ways of securing better outcomes for Travellers and improve the use of resources allocated across Government departments for Traveller-specific measures. Waterford TIG met five times in 2018. Notable outcomes/actions included a supporting role in the 'Traveller Genealogy Exhibition'. The Inter-agency group supported a presentation from Waterford Traveller Community Development Project to the Local Community Development Committee (LCDC). This presentation highlighted the various needs within the community and requested specific funds to address those needs.

The Inter-agency group secured funding for the 'Yellow Flag Programme' which has been rolled out to three Waterford Schools. The 'Yellow Flag Programme' is a progressive equality and diversity initiative for primary and secondary schools which promotes and supports multiculturalism and diversity.

## MIGRANT INTEGRATION STRATEGY

In early 2018, Waterford City and County Council and Waterford Local Community Development Committee established an Inter-agency Task Group to respond to the **National Migrant Integration Strategy:** 'A Blueprint for the Future'. Local Authorities are responsible for establishing a Migrant Integration Forum and updating their integration strategies. Following the recruitment of a consultant to initiate a Migrant Forum, preliminary meetings with open invitations took place in Dungarvan and Waterford City.

WATERFORD LOCAL COMMUNITY DEVELOPMENT COMMITTEE (LCDC)



The Waterford Local Community Development Committee (LCDC), established by the Council, continued to meet and deliver on the Community element of the Local Economic and Community Plan (LECP). This provides the basis for a more coherent, streamlined and co-ordinated approach to local and community development programmes. The Skills Enhancement sub-group met on a number of occasions to consider initiatives to address the existing skill gaps and issued a report on its findings/progress. In 2018, the Health and Well-being LCDC subgroup continued the work of the Healthy Waterford initiative. Funded through the Healthy Ireland programme, a Healthy Waterford coordinator was appointed during 2018 and on December 7th the Strategic Plan 2018–2021 was launched by Minister Catherine Byrne. In addition, regular reviews were undertaken on the implementation of the SICAP programme currently being delivered by the Waterford Area Partnership.

The LCDC has primary responsibility for planning and oversight of local development spends. Public and non-public bodies from local government, state agencies, local communities, development, social, and economic interests are represented on the LCDC.

#### 1. Social Inclusion

The Social Inclusion Community
Activation Fund (SICAP), worth
€1,098,446 to the City and County in
2018, continued to have a major impact
on disadvantaged communities and
individuals. 66 local community groups
and 964 individuals were assisted.

The programme is delivered by Waterford Area Partnership and progress is monitored by the LCDC through both the work of the main committee and the SICAP subcommittee.

## 2. Rural Development Programme 2014 - 2020 - budget €7,522,763

During 2018, the LCDC, acting as the Local Action Group (LAG), advanced the delivery of the local development actions approved in the Local Development Strategy for the rural community

- Eleven meetings were held
- Thirty three payments were made to project promoters totalling €1,484,035.19

The investment created economic, environmental and community benefits including the creation of additional new jobs, through new initiatives and business expansion.



#### Throughout 2018

- There was four Public Targeted Calls for projects
- Twenty public meetings were held across the County
- Four Community training initiatives progressed.

#### **SPORT AND RECREATION**

One of the key objectives of WCCC in relation to sport is to increase participation in sport and physical activity by supporting the development of sports facilities and promoting active communities.



All four sports facilities had an increase in users ranging from 13% to 36%.

#### WILLIAMSTOWN GOLF COURSE



2018 brought an increase of 22% in users and membership of the municipal golf course. Two 'Ladies Get into Golf' 8 week Programmes were run in the summer and in September. There has been an increase in lady members following these programmes and work commenced on forming a Ladies' Club.

#### 1. Regional Sports Centre

Waterford City and County Council continued to upgrade the facility in 2018. The track lights and car park lights were upgraded to energy efficient LED lights and additional disability viewing areas were installed. A number of events were held during the year, e.g. the Paralympics South East Games, a number of International soccer matches and Munster Club Championship as well as an increase in clubs using the facility on a daily basis.

# 2. Carrickpherish Sports Hall and Community Facility

Two years open and a significant number of local clubs and organisations are using the facility on an ongoing basis.

Clubs included:

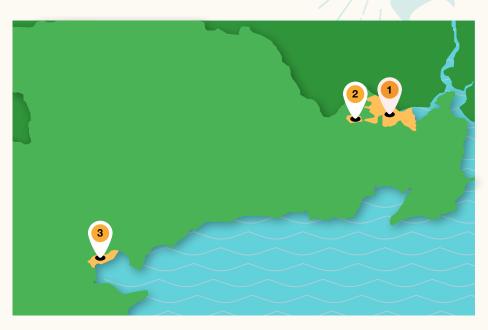
- Vikings Basketball Club
- After School Sports, NSCYP (soccer)
- Deise Dragons
- Irish Dancing and Women on the Move



#### 3. Dungarvan Sports Centre

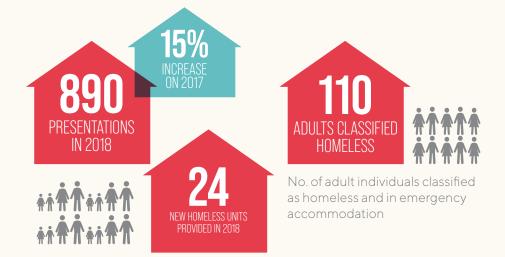
There was an increase of 30% of users in 2018.

New groups as well as old held events and meetings at the Dungarvan Sports Centre. The Munster Youths Boxing Championship and the International Celtic Box Cup was also held during the year at the facility.



WATERFORD SPORTS PARTNERSHIP AND WATERFORD CITY & COUNTY COUNCIL Waterford Sports Partnership and Waterford City & County Council partnered successfully on a number of projects during the year including the Carrickpherish Community Sports Hub, National Bike Week, National Recreation Week and National Play Day. WCCC also supported the development of the WSP Strategic Plan 2018-2022...

#### **HOMELESS SERVICES**



#### **HOUSING STOCK**



New Tenancies

In ownership of WCCC at end of 2018

Dwellings delivered under rebuilding Ireland

# MAINTENANCE AND IMPROVEMENT OF LA HOUSING



#### **CHOICE BASED LETTING**



Choice Based Letting Scheme is a method that can be used for the allocation of a council property and offers more choice and involvement for approved housing and transfer applicants in selecting a new home.

Number of Page Views

68,047

Properties Advertised

145

Expressions of Interest Submitted

12,669

Tenancies allocated under CBL



## HOUSING ADAPTATION GRANTS



Total Grant Supports 2018 84

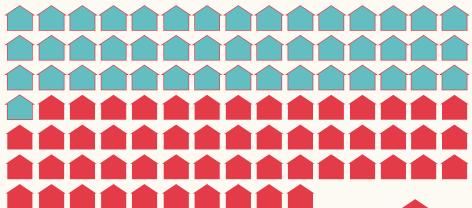
No. of applicants who received a grant under the Housing aid for older people scheme 102

No. of applicants received a grant under the Mobility Aids Scheme 16

No. of applicants who received a grant under the Housing adaptation for people with a Disability

# HOUSING SUPPORTS PROVIDED IN 2018

1,230 HOUSING SUPPORTS PROVIDED IN 2018



RAS tenancies = 2 - .1%

Approved housing Bodies tenancies = 32 - 3%

Homeless Emergency = 110 - 9%

Local authority social stock tenancies allocated = 259 - 21%

Grants = 202 - 16% Tenant Purchase = 27 - 2% House Loans = 26 - 2% 572
HAP TENANCIES

46% % of Housing Supports

#### **HOUSING APPLICATIONS**



# TENANT PURCHASE SCHEME 2018



# HOUSING REBUILDING IRELAND HOME LOANS



#### HOUSING NEEDS ASSESSMENT 2018

l No. of Households on waiting list at 2018 assessment	1117	100%
of which		
Irish Citizen	887	80%
EEA Citizen	191	17%
Non EEA Citizen	39	3%
Single person Household	572	51%
Single adult with child /children	337	30%
Couple without children	196	18%
Unemployed	629	56%
Employed	300	27%
Income Social welfare only	732	66%
Income Employment only	184	15%
Living in private rented accommodation	520	47%
Household with general housing type need	878	78%
Enduring Physical/ Sensory, medical/Disability need	104	9%
Homeless Households	101	9%
Traveller Households	34	3%
yth of time on list		
Less than three years	568	51%
Three to five years	225	20%
More than 5 years	324	29%



# CREATING A GROWTH CULTURE

.....

#### ANNUAL REPORT 2018

## **ECONOMIC DEVELOPMENT**

#### 2018 HIGHLIGHTS

#### **NORTH QUAYS**

The Planning Scheme for the North Quays Strategic Development Zone (SDZ) was made by Waterford City and County Council in February 2018. The Planning and Development Act 2000 (as amended) requires that development within a SDZ be in accordance with the relevant Planning Scheme and that any proposed development that is deemed to comply with the Planning Scheme must be granted planning permission. Agreement has been made with a private developer, Fawaz Alhokair Group to acquire the SDZ designated area and to provide, in accordance with the Planning Scheme over 90,000 sq. metres of mixed use development.

To facilitate this development and to enable access to the site, Waterford City and County Council will upgrade the surrounding infrastructure. This will include the creation of a Sustainable Transport Bridge and Transport Hub. The planning application procedures for these various elements have already commenced. The infrastructural works have also achieved part funding from the Urban Regeneration and Development Fund administered by the Department of Housing, Planning and Local Government and also from the Sustainable Transport Measures Programme administered by the National Transport Authority.







Note: All images are indicative only and subject to change.

WATERFORD CITY CENTRE URBAN RENEWAL SCHEME

Work was completed in 2018 on a major programme of urban renewal works that saw over €17.3m invested in Waterford City Centre.

**RURAL DEVELOPMENT** 

The Economic Development Section and the Local Enterprise Office are closely aligned with Waterford LEADER Partnership to ensure the delivery of the Local Development Strategy, the LEADER programme and a number of regional rural development initiatives. The Council has also delivered a number of initiatives in a number of rural communities under the FLAG project and the Town and Village Renewal Scheme.

### **ECONOMIC DEVELOPMENT**

**PURPLE FLAG** 



**Purple Flag** is a Gold Standard accreditation which recognises Waterford as being a safe, welcoming and friendly destination to socialise, live and work in. One of Purple Flag's key philosophies is collaboration and this sees all the main stakeholder groups working closely together. Waterford was first awarded the prestigious Purple Flag in February 2015 and is re-assessed each year under ACTM's (Association of City & Town Management) stringent standards including:

- Diversity and appeal of entertainment, leisure, arts and culture venues
- How welcoming and vibrant the city feels
- How safe the city is to visit
- Cleanliness of the city centre and public realm
- Ease of getting into and around the city centre
- The strength of partnership between agencies and businesses within the Purple Flag zone

**BUSINESS IN THE COMMUNITY** 

**Business in the Community** took place with two Transition Year Classes from Presentation Secondary School in Waterford City with 48 Students participating.

**FESTIVALS AND EVENTS** 

There were 27 festivals and events supported by Waterford City and County Council through the economic development department to the value of €1,064,308.



### **ECONOMIC DEVELOPMENT**



IN 2018, LEO WATERFORD SUPPORTED ENTREPRENEURSHIP, BUSINESS START-UPS AND ENTERPRISE GROWTH THROUGH THE FOLLOWING:



Approved in Financial grants



No. of businesses who received financial grants



Training Programs



Young Entrepreneurs participated in the #IBYE



Entrepreneurs availed of mentoring



Trading Online Vouchers Scheme



Events during local enterprise week

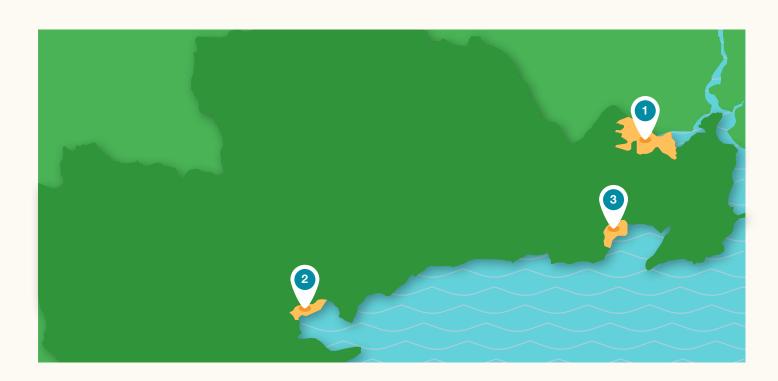


Students participated in the student enterprise program



from 14 secondary schools by setting up micro enterprises

# **CITY AND TOWN CENTRE MANAGEMENT**









WATERFORD

The Waterford City Centre Management Plan 2017-2020 sets out the Waterford City Centre Management Group's vision for the city centre. The plan also sets out the ambition for the continued growth and regeneration of the city centre. The fundamental objectives of the plan are to improve the city centre's economic vibrancy, cultural vitality and overall resilience with direct benefits to existing city centre businesses and residents and to the wider Waterford area. The Waterford City Centre Management Group met on 5 occasions to progress the actions identified in the City Centre Management Plan.

**DUNGARVAN** 

Dungarvan Town Centre Management Group was involved in or supported a number of very successful initiatives including achieving silver in the Entente Florale.

TRAMORE

Tramore Town Centre Management Group continued implementing the Tramore Town Centre Management Plan 2016 – 2018. The Public Realm Scheme was adopted by the Council and received URDF funding.



**CREATING A GROWTH CULTURE** 



### **WATERFORD GREENWAY**

The award winning Greenway has a particularly strong appeal to visitors, both domestic and overseas. There is a rise in the popularity of walking and cycling holidays and emerging consumer trends are towards good health and wellbeing. 283,503 people visited the Greenway in 2018.



















### **EXPOS AND TRADE SHOWS**

The Visit Waterford, Waterford Greenway team and businesses have been in attendance at a number of trade shows and expos promoting Waterford Greenway and all that Waterford has to offer. In 2018 Waterford Greenway was promoted at:

- Holiday World
- The Outdoor Revolution Show
- The Active Retired Show
- The Over 50's Show
- Entente Florale Showcase
- Altogether Now Festival

The Council also supported Tramore and Dungarvan tourist offices.

p40

### **TOURISM**



Munster Vales initiative - Waterford City & County Council is part of a tourism marketing initiative between Tipperary, Cork and Limerick Councils with a focus on walking and adventure activities in the four mountain ranges, Knockmealdowns, Comeraghs, Nagles and Ballyhoura.



The Council continued to work with Fáilte Ireland on ensuring that Waterford had a strong presence in Ireland's Ancient East promotion

### **CRUISE TOURISM**

Waterford has been a popular port of call for cruise companies for many years, with ships calling to Dunmore East, Belview, and the North Quays. Waterford is an important gateway for cruise passengers to experience other destinations in the South East.

### WATERFORD MUSEUM **OF TREASURES**



2018 saw Waterford Treasures Museums continue to lead the Viking Triangle project, attracting 88,072 fee-paying visitors to its three attractions, King of the Vikings Virtual Reality Adventure, the Medieval Museum and the Bishop's Palace. There was an additional 4,214 non-fee paying visitors. Reginald's Tower had an additional 25,000 visitors.



Waterford Treasures attractions are No.1, No.3 and No.7 on TripAdvisor of 34 things to do (both fee-paying and free) in Waterford and No.7 of 18 tours in Waterford.





The Viking Festival

Waterford Treasures has contracts with 63 coach companies.

In 2018 Waterford Council's subvention was 12% down. Gross profit on the Museum shop was €30,000, an increase of €9,000. The Friends of Waterford Treasures joined Mayor Councillor Pat Nugent in Washington in April when he presented a bronze bust of Waterford Ian John Hearne, author of the Irish constitution, to the Irish Embassy. In partnership with the Department of Culture, Heritage and the Gaeltacht, Creative Ireland, the Heritage Council and the Discovery Programme, Waterford Treasures delivered eleven monthly talks and workshops, two series of sold-out lunchtime talks, a conference, a Viking festival and a spectacular Road show at Easter which attracted 10,000 visitors.

In December, the Mayor accepted into the Collection 17th and 18th century Irish silverware valued at €2.9 million. The Museum raised €102,000 from Friends and supporters for new exhibitions and was awarded a grant of €200,000 from Failte Ireland towards 'The Story of Glassmaking' to be developed in the Bishop's Palace, opening in 2019.

King of the Vikings won the Best Local Authority Initiative supporting Tourism.

### **CULTURAL SERVICES**

Waterford City and County Council's Arts Service provided a range of services during the year. A full suite of arts bursaries, awards and grants supported artists and arts organizations. In addition Arts Venues and Arts Festivals received significant support from the local authority. This year saw the commencement of a 'Framework for Collaboration,' an agreement between The Arts Council and County and City Management Association. Its purpose is to highlight the shared strategic priorities for arts development, setting out a shared vision and goals over the period of this agreement.

A major development for the Arts will be the opening of a new City gallery within the Cultural Quarter. In 2018, the Arts Office vacated Greyfriars Gallery and works commenced on refurbishing the new gallery to house the significant Waterford Art Collection and the Arts Office. The Old Market House Arts Centre, Dungarvan and Goma Contemporary Gallery in the City hosted a range of exhibitions and events during the year. The Coastguard Cultural Centre, Tramore, continued with their cultural offerings.

MUSIC GENERATION WATERFORD

**Music Generation Waterford** is in its inaugural year. This is part of Ireland's National Music Education Programme that transforms the lives of children and young people through access to high quality performance music education. Music Generation Waterford is managed by Waterford Music Education Partnership, led by Wexford and Waterford ETB in partnership with Waterford City and County Council.







### **CULTURAL SERVICES**

# WATERFORD CULTURAL QUARTER

Waterford Cultural Quarter progressed with its Action Plan objectives (adopted by Waterford City and County Council in December 2017) through a range of initiatives. Many creative & community projects and festivals animated O'Connell Street, including Africa Day, Polska Éire, Spraoi and Harvest.

An Open Call was initiated to reflect the values of the Action Plan, and multidisciplinary creative works such as "Snippets" by Core Creations, and "It's in the Blood" by Petra Kindler, were supported. Plans to develop an Incubation Hub in the Cultural Quarter were advanced and a finalised branding proposition developed in consultation with business, creatives and residents of the O'Connell Street area.

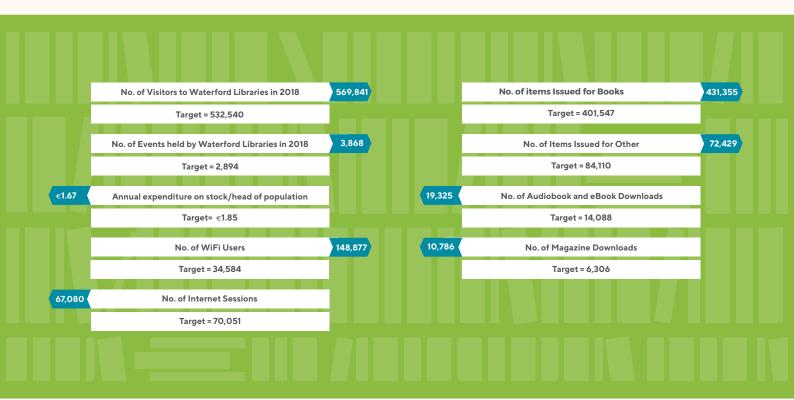


Waterford Cultural Quarter is involved in two EU funded projects:
Waterford City and County Council was successful in securing
Creative Europe funding for "Murals in Communities" in conjunction
with the Walls Project and two EU cities (Heerlen, the Netherlands, and
Kaunas, Lithuania) & "Creative Spirits" (supporting the development of
creative and cultural industries in urban settings) - hosted 24 delegates
from nine European cities in November 2018.

# **LIBRARY SERVICES**



Our Libraries provide a major network of frontline services across the County. They support learning, provide information and actively contribute to the social, economic, cultural wellbeing of communities.



### **OPEN LIBRARIES**

A new **My Open Library** service was launched in Dungarvan. This innovative service provides facilities for study and the use of a range of self-service technologies as well as reading and meeting spaces from 8am-10pm seven days a week and 365 days a year.

My Open Library members may also borrow and return books and DVDs at self-service kiosks during unstaffed hours. The community response to the initiative has been very positive, with high levels of participation anticipated due to the wider visibility of the branch and the accessibility afforded over a total of 98 hours of operation per week, including both staffed and unstaffed hours. Waterford Libraries run a selection of vibrant and informative social media channels sharing news on events, library services and collections.



Our social media following increased considerably this year.



25% increase



6% increase



24% increase



Waterford Libraries have delivered a diverse range of 3,868 events and festivals across the 12 library branches (a remarkable 34% increase).

# SOME OF THE HIGHLIGHTS INCLUDED:

Last June, **Portlaw Library celebrated 30 years** of serving the local community by hosting a special Birthday Party with a performance from 6th Class, Portlaw National School. Senator Paudie Coffey and Mary Butler T.D. spoke on the value of the Library to the Portlaw community.

The **Summer Stars Reading Programme** ran from July to August in Waterford Libraries as part of the Right to Read Campaign. Over 1600 children participated with 3204 children attending various events run throughout the two month programme

As part of National Heritage Week celebrations, the Central Library welcomed one of Ireland's best known historians, Prof. Diarmaid Ferriter who spoke on "Occasions of Sin: Sex and Society in Modern Ireland".

An **Irish Pirate Radio Exhibition** was displayed in the Dungarvan and Central Library. This exhibition featured items detailing the history of Irish Pirate Radio in Waterford.

Participants from the local community and the Bealtaine Choir took part in "A Dawn Chorus" in Dunmore East Library to mark the start of the **Bealtaine** Festival in Waterford Libraries. This is a national arts festival that celebrates creativity as we age.

The first of its kind in Waterford, **Brown's Road Baby Book Club** brought parents/guardians together to introduce the joy of books to children from an early age.

### CONNECTIONS

Further development of partnerships and working relationships with groups, organizations and agencies continued throughout 2018.













Waterford Libraries successfully partnered with Garter Lane Arts Centre and Waterford Healing Arts Trust to run the **Well Festival of Arts & Wellbeing 2018.** Throughout the network of 12 branch libraries, 25 diverse events were run across 13 venues countywide. These events were all free and had 935 participants.

International Day of the Girl on 11th October saw the inaugural **RISE** event at Carrickphierish Library. Waterford Libraries in partnership with The Shona Project and BEAT FM developed RISE (Respect .Inspire. Support. Empower) with the overall objective of inspiring and empowering girls. Over 350 transition year girls from secondary schools around Waterford attended.

### **EVENTS**

### **NATIONAL**

Work Matters at the Library supports job seekers, career changes and business start-ups. During 2018, staff training was rolled out and a number of successful collaborative events were run including a Social Media for Business workshop and participation in a Jobs & Education Information Fair.

Healthy Ireland at your Library aims to enhance health information in public libraries by providing new book stock, e-books, e-audiobooks and e-magazines on health and wellbeing. 55 free events were run throughout the year covering all topics on health and wellbeing with 1,299 participants.



**The Right to Read Programme** focused on support for children by offering wide ranging themed stock collections and highly trained staff. The events and activities programme included:



17 events across 12 branches - 400 participants



Over 1600 children participated



Over 30 events with 2500+ attending

# CREATIVE IRELAND PROGRAMME IN WATERFORD



Following a busy and very successful 2018, the Culture Team finished the year by recommending some creative champions for the rollout of the Creative Ireland schools programme commencing in 2019.

During 2018, the Culture Team met 7 times and were also represented at a number of meetings with Creative Ireland at national level.

The national day of celebration of creativity for children and young people in June (Cruinníu) was organised by the team.

Many organisations across the County benefited from either programme funding, the open call grant scheme or through participation in the workshops on the Creative Communities Toolkits, which took place in 7 locations across the City and County during October/November 2018. A total of €44,000 was allocated to grants under the open call.

# **DEVELOPMENT MANAGEMENT**



No. of Planning applications received



No. of Planning applications granted



No. of Planning applications refused



No. of cases where decision was confirmed by An Bord Pleanala



No. of cases where decision was reversed by An Bord Pleanala



Decisions decided within 8 weeks



Pre-Planning applications dealt with

### PLANNING ENFORCEMENT



Cases referred to or initiated by the Planning Authority



Cases were investigated and closed



Enforcement procedures taken through warning letters



Enforcement procedures taken through enforcement notices



# A STRONG FOUNDATION

### PROPERTY MANAGEMENT

The Property Management Department manages land and property (other than local authority houses) owned by Waterford City & Council. The section works with various directorates in the Council to provide a comprehensive land and property management service for the Council and it's various infrastructural projects.



# In 2018 the Property Management Departments projects included::

Acquisition, disposal and management of properties for Waterford's Cultural and Heritage Quarter. The acquisition of a portfolio of properties from the Trustees of the Holy Ghost Hospital within the Viking Triangle was completed in October 2012. Property Management continues to support the work of the Waterford Viking Triangle Trust Ltd on the management of same.

# TRANSPORTATION / INFRASTRUCTURE & ECONOMIC DEVELOPMENT

- Compulsory Purchase Order for North Quays confirmed October 2018
- Continued acquisition of properties for the Urban Renewal Scheme and to facilitate the Michael Street shopping centre.
- Various boundary rectifications and small disposals completed throughout City & County.
- Commenced process to acquire properties in Tramore for new town centre
- Contracts signed for JUMPLANES leisure facility Ballybeg
- Acquired and leased premises to Blackwater Distillery Ballyduff Upper
- Completed acquisition of properties to facilitate Dungarvan to Clonmel flood relief scheme R671
- Completed various acquisitions to facilitate road widening and safety measures

### COMMUNITY/VOLUNTARY/ARTS

- Leased old SERA building for re-location of Greyfriars Art Gallery to O'Connell St.
- Commenced process for new lease at Ardkeen Library
- Let Enterprise House New ST (part) to Waterford Integration Services
- Let Enterprise House (Part) to Waterford Disability Network
- Commenced lease process for Aglish Community Development Group

### HOUSING

- Driven by Central Government providing additional funding, Waterford City & County Council has acquired 146 units for housing stock
- Commenced CPO of 41 derelict and vacant houses for housing stock.
- Sale of 40 freeholds throughout 2018
- Commenced process for lease of former Bank Of Ireland Parnell St for Homeless Services Centre

### **ENVIRONMENT**

- Commenced Sale process for former composting facility Green Road Waterford City
- Completed sale of former MRF Shandon Dungarvan

MAPPING / MANAGEMENT INFORMATION & PRA-DIGITISATION

Continued to work with Property Registration Authority (previously Land Registry) to improve mutual knowledge on Waterford City & County Council's land bank records. Waterford City & County Council was the first Authority to request digital ownership details from PRAI (former Land Registry). The Property Management Department in conjunction with GIS Co-ordinator continues to examine the effect of the amalgamation of City and County on the land bank/property records held by both authorities. We explored how to present information digitally and the appropriate management system for same. The property management technicians provide a valuable title/ownership check facility for all directorates within the Council.

# WATERFORD FIRE SERVICE

Waterford Fire Services responds to a wide variety of emergencies as well as monitoring and advising on fire safety in the built environment.

A total of 137 persons are employed in the Fire Service comprising Officers, full time and part time firefighters, administration support and a brigade mechanic. The service operates from 10 fire stations under the control of the Chief Fire Officer.







Number of people employed in the Service.



FIRE CALLS - 798



**SPECIAL SERVICES - 457** 



**FALSE ALARMS - 196** 







### **EMERGENCY PLANNING**

New Major Emergency Co-ordination Rooms have been developed in City Hall, Waterford.

Major Emergency Management structures were utilised during the severe snow event of March 2018. Regional facilities for mass fatality response were procured and arrangements put in place for their deployment by **Waterford City and County Council**.

### **FIRE PREVENTION**

99 fire safety certificate applications were received and all were processed within the 8 week statutory period.



### **BUILDING CONTROL**

The Building Control department is based within Emergency Services and is delivered from Dungarvan Fire Station. It is concerned with the delivery of Waterford City and County Council's functions under the Building Control Regulations 2007-2015



**Buildings** inspected



Valid Commencement Notices



Completion Certificates



Disability Access Certificates

### **CIVIL DEFENCE**

Civil Defence is a volunteer-based emergency response organisation. Civil Defence supports the frontline emergency services, e.g. in dealing with severe weather or searching for missing people. It also carries out community support activities, e.g. providing first aid cover at both local and national events. Civil Defence operates at national level under the Department of Defence with delivery of service though the local authority.





No. of exercises carried out in 2018

# 285

No. of activities carried out in 2018

### **EXAMPLE OF EXERCISES**

- All Services Exercise
- National Regional Exercise, Wexford
- National Regional Exercise, Kildare
- National Search Exercise, Dublin
- National Coast Guard Exercise, Dunmore East
- Regional Boating Exercise
- River Blackwater Exercise
- Inter Agency Search Exercise
- Greenway Exercise
- Radio Communications Exercise
- Avian Flu Exercise

### **DUTIES INCLUDED**

- 1848 Tricolour Celebration 3 days
- Harvest Festival 3 days
- Winterval 20 days
- Missing person search 3 days
- Daytripper Music Festival 3 days
- West Waterford Festival of Food 2 days

Civil Defence responded to 128 transport missions during the severe snow weather event of March.

MAINTENANCE AND IMPROVEMENT OF NATIONAL, PRIMARY AND SECONDARY ROADS



Kilometres of National Primary Road Strengthened



Kilometres of National Secondary Road Strengthened

MAINTENANCE AND IMPROVEMENT OF REGIONAL AND LOCAL ROADS



Kilometres of Regional Road Strengthened



Kilometres of Regional Road Surface Dressed



% of Non National Roads Surveyed



No. of Bridges Repaired/Restored (Regional Roads)



Kilometres of Local Roads Strengthened



Kilometres of Local Road Surface Dressed



Kilometres of Local & Regional Road Drainage Works



No. of Bridges Repaired/Restored (Local Roads)



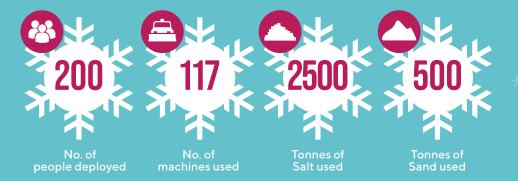
### ROADS // SEVERE WEATHER EVENT

# STORM EMMA

Storm Emma brought the first significant snow storms on the evening of Tuesday 27th February and into Wednesday to the City and County. Significant snow fall on Thursday and Friday affected all areas of the county with depths of up to 3 metres in some areas, making much of the road network impassable. Preparations for the storm had been made well in advance by the Roads Department. Two control centres were maintained, one in the city and the other in Dungarvan. From here they coordinated operations on the ground and communication links to engineers working in the areas and the Severe Weather Team.

In excess of 30 external contractors were used to supplement the councils own resources. Priority was given to hospital services and other vulnerable groups across the county. Machinery maintenance crews were on call 24/7 to ensure the continuous repair and operation of the machinery yard plant. The clean-up continued for a further 2 weeks and the storm caused significant unprecedented damage to the road network.

ROADS



**SEVERE WEATHER TEAM** 

THE NO. OF MEETINGS CONVENED THROUGHOUT THE EVENT

THE NO. OF EVENT PHASES THE TEAM WORKED THROUGH



### **ROADS // SEVERE WEATHER EVENT**

# **STORM EMMA**

COMMUNICATIONS





No. of Facebook

72,682

Post Reach (i.e. collated no. of unique people who

57,683

Engagement (i.e. collated no. of then clicked, shared, liked etc. the posts) **75**%

No. of images added



Tweets Posted

176,302

Impressions (i.e. collated no. of times a tweet

6,207

times that any tweet was retweeted, liked, quoted etc.)

# HASH TAGS USED:

**#WATERFORD** 

**#STORMEMMA** 

**#SNEACHTA** 



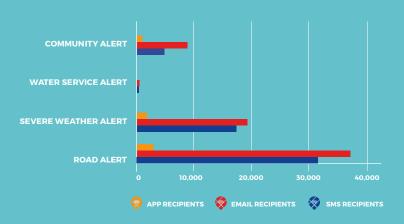
65,799

54,415

SMS messages received



APP notifications



APP RECIPIENTS **EMAIL RECIPIENTS SMS RECIPIENTS** ■ ROAD ALERTS
■ SEVERE WEATHER ALERT

■ WATER SERVICE ALERTS
■ COMMUNITY ALERTS

### **ROADS**

# LOW COST SAFETY IMPROVEMENT SCHEMES

The Department of Transport, Tourism and Sport funds this scheme whereby local authorities can carry out works designed to improve road safety on regional and local roads. In 2018 the Council completed 11 low cost safety schemes throughout the county at a cost of €276,088.

# LOCAL IMPROVEMENT SCHEMES

After a number of years the Department of Rural and Community Development reintroduced funding for local improvement schemes in 2017. This scheme grant aids improvements for non public rural roads. A total allocation of €679,743 was granted which facilitated 20 schemes in 2018. The Council delivered these projects within a short timescale to a high standard.

### CLÁR

As part of Government's overall programme for Rural Development, the Council was allocated funding of €528,840 under the CLÁR scheme for small scale infrastructural projects in designated rural areas with the greatest levels of population decline. Safety facilities for schools and communities included the provision of school flashing lights, upgrading of line marking and warning signage was provided for communities in designated CLÁR areas by the Council.



No. of schemes completed by the Council in 2018.

### WINTER MAINTENANCE PLAN

As part of the Council's Winter Maintenance Plan, the Council aims to provide an effective and efficient response to minimizing the negative impact of severe frost or heavy snow on the road network. It is not feasible to treat all public roads and therefore routes are designated a priority rating between 1 and 3. This is based on road classification, traffic volumes and the importance of the route. Priority 1 and Priority 2 routes are pre-salted following low temperature warnings. Priority 3 routes are post salted as resources allow. Waterford City and County Council operates 6 demountable and 1 permanently mounted salt spreaders together with ancillary vehicles to deliver the winter service programme. In the event of snow, ploughs are mounted to the front of the salt spreaders. Grit is made available at multiple locations across the County for use by the community during prolonged periods of extreme frost. During severe weather the Council's web site, radio announcements, map alerters and social media posts provide up-to-date information on road conditions.





### **ENVIRONMENT**



### LITTER MANAGEMENT



### Waterford was ranked 8th out of 40 towns and cities judged.

A crystal trophy was awarded by IBAL to commend the city on its continued success in the IBAL Anti Litter League.

Waterford City continues to be the cleanest city in Ireland in the most recent nationwide survey of the Irish Business Against Litter Anti-Litter League. The judges remarked that



"Waterford - without doubt our cleanest city - continues to improve in the IBAL litter League with over three quarters of the sites surveyed getting the top litter grade."

# TIDY TOWNS COMPETITION











No. of participating groups from Co. Waterford in 2018

Endeavour Award Clonea Power

Lismore

Ballymacarbry

Stradbally

### **ENTENTE FLORALE**





Dungarvan took part in the Entente Florale competition and received a silver medal. It was also awarded the Jury Chair's Award for the Mitigation of Climate Change 2018 for Waterford Greenway.



### **ENVIRONMENT**

### **NATIONAL SPRING CLEAN**









- 89 clean ups took part during April
- 2018 was the 20th year of spring clean
- Clean coast roadshow held to encourage coastal communities to care for their coastline



180 volunteers from Sanofi took part in beach cleans on 18 beaches. Waterford City & County Council supported them by providing the clean up materials and collecting the bags of litter for disposal.

### **NATIONAL TREE WEEK**

**400 native saplings** were planted by individuals, family groups, schools, Tidy Towns groups and local communities taking part in Tree Week events.



### **ENVIRONMENT EDUCATION & AWARENESS**

### **WASTE PREVENTION**



A joint application submitted by Waterford City & County Council and Wexford County Council was granted for the funding of a food waste prevention initiative under a Local Authority Prevention Network (LAPN). As part of this project, Stop Food Waste, workshops were allocated and a short animated video produced for this project was launched on 19th January, appearing in cinemas for 10 weeks. The video, in both Irish and English, was also distributed on social media and in schools.



View the 'Stop Food Waste video here: https://bit.ly/2OyviNh

### **FOOD WASTE REDUCTION**

- A Food Waste Workplace Initiative was carried out with GlaxoSmithKline in Dungarvan
- Lismore Tidy Towns and Waterford City and County Council in conjunction with Stop Food Waste provided a **wormery** for Bun Scoil Bhóthar na Naomh in Lismore
- A **Master Composter programme** taught participants from Tramore, Kilmacthomas and Portlaw
- The Environment Section had a 'Green Area' at the West Waterford Festival of Food in Dungarvan.
- A recipe competition was held with Secondary Schools to promote food waste prevention
- A culinary recycling event was held in Dunmore East

### **NATIONAL REUSE MONTH**

- An initiative was launched to **remove plastic bottles** from all Council meetings
- Reusable cup campaigns ran in conjunction with Lismore Tidy Towns and St Declan's Community College in Kilmacthomas to encourage both communities to reuse cups and reduce disposables
- Four secondary schools received workshops about sustainable fashion.

### **ANTI DUMPING AWARENESS**

A nationwide anti dumping awareness campaign was launched in early September, comprising of social media posts, a 40 second animated video for use online and radio ads.

FREE HOUSEHOLD HAZARDOUS WASTE DROP OFF DAY

Waterford City & County Council hosted a very successful free Household Hazardous Waste Drop Off Day at Dungarvan Civic Amenity Site in May. A total of 7,442 kg of household hazardous waste was collected on the day. Information packs were given to all attendees detailing alternative greener cleaning product and information on how to reduce dependency on chemicals when gardening.

### **MATTRESS AMNESTY**

A mattress amnesty day was held in Dungarvan CAS in July.



# 99 SCHOOLS TOOK PART IN THE GREEN SCHOOLS PROGRAMME

- 12 preschools
- 66 Primary Schools
- 16 Secondary Scxhools
- 3 special primary schools
- 1 adult education centre
- 1 youth group/other educational facility

### WASTE MANAGEMENT

### **ENFORCEMENT**

**ILLEGAL DUMPING INCLUDING CONSTRUCTION** &DEMOLITION WASTE





Litter fines issued

Where legal proceedings have or are about to be initiated

Environment Inspectors employed

A "mystery shopper" type operation was carried out to secure evidence in a case where a person was illegally collecting waste. The "Man in a Van" waste collector advertised the service on Social Media. Following co-operation with WERLA (Waste Enforcement Regional Lead Authorities) and An Garda Síochána, a vehicle was taken to a secure compound for investigation and a prosecution of the illegal waste collector is pending.

**HOUSEHOLD WASTE MANAGEMENT COMPLIANCE** (INCLUDING BROWN BIN)

As part of a co-ordinated action by WERLA (Waste Enforcement Regional Lead Authorities), one large household waste collector operating in Waterford was inspected to ensure compliance with brown bin roll outs in agglomerations above 500 people throughout the southern region.



Inspections of household waste management



Warning letters issued



Section 14 directions issued



Section 18 directions issued



Section 55 directions issued

**END-OF-LIFE VEHICLES** 

In the early part of the year, a number of small scale operations breaking cars were identified through co-operation of WERLA from advertisements on Done Deal and Adverts.ie.



Directions issued under section 14 of the Waste Management Act



Fixed payment notices issued



Conviction secured for the unauthorised under regulation treatment of end of life vehicles.



No. of suspected vehicle imports identified and inspected in 2018

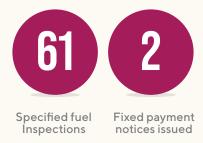
The number of premises registered with the compliance scheme increased from 1 to 6 on foot of this enforcement effort.

### WASTE MANAGEMENT // ENFORCEMENT

# TYRES PRI (PRODUCER RESPONSIBILITY INITIATIVE)

Waterford City and County Council achieved 100% compliance with membership of tyre premises.

SOLID FUEL REGULATIONS - 'SMOKY COAL' ENFORCEMENT



PETROLEUM VAPOUR EMISSIONS REGULATION ENFORCEMENT



# DECO PAINTS & SOLVENT REGULATION INSPECTIONS

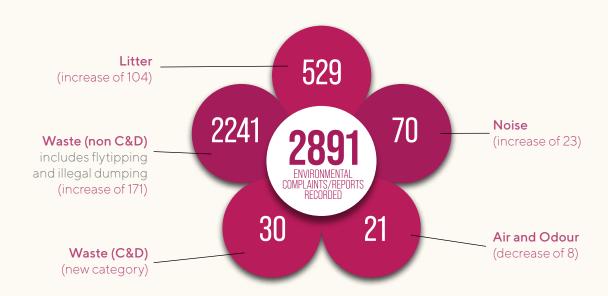
- 4 inspections of Dry Cleaners issued and 11 inspections of vehicle refinishers were carried out, with 2 and 16 warning letters issued respectively.
- Compliant premises under the solvent regulations increased from 4 to 10.
- Compliant vehicle refinishers increased by 5 to 15.

# AMBIENT AIR MONITORING PROGRAMME

The council co-operated with the EPA's ambient air monitoring programme by replacing and sending for testing the NOX tubes deployed around Waterford City and the installation of the real time ambient air monitor in Waterford.

### NON ROUTINE INSPECTIONS

This represents an increase of over 12% in total complaints in 2018:



# PRESENTATION PARK & OPEN SPACES



Waterford City and County Council placed particular emphasis on tree planting initiatives throughout the county. Summer Floral Displays were also created in Sallypark, Ferrybank and Summerhill in Tramore.

Some highlights included

City Parks & Open Spaces

**Tramore Presentation** 

**Dungarvan Presentation** 



Planted throughout Parks and Residential estates



Killbarry Nature Park biodiversity initiative



Planted throughout Residential estates and Ring Road



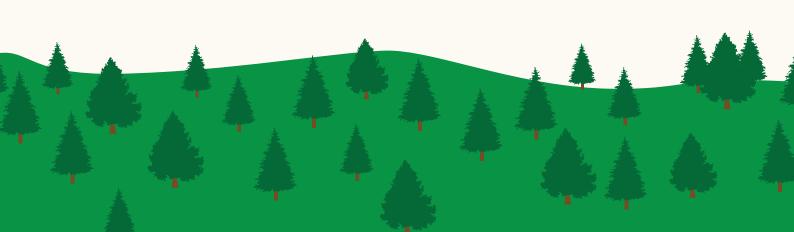
Planted throughout our Parks; Public Spaces and Residential estates



Grassed open spaces maintained spaces maintained and managed in house.



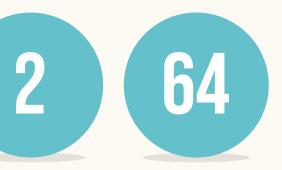
Grassed open as wildflower meadow areas.







Civic Amenity Sites



Bring Bank locations provided



Glass collected



Textiles collected

# **ANIMAL CONTROL**

### **CONTROL OF DOGS**



<sup>\*</sup>Represents an increase of 25.14% over the total number of licences issued in 2017.

### **DOG POUND**



### HORSE CONTROL



### **VETERINARY SERVICES**

Regular food safety surveillance inspections, ante and post-mortem meat inspection, slaughter and animal welfare audits, traceability, labelling, staff training and personal hygiene audits were carried out in accordance with the service contract with the Food Safety Authority of Ireland. Food businesses under supervision comprised 7 approved premises (4 slaughterhouses & 3 meat processing premises) and 5 registered meat businesses/vehicles.

68 premises/vehicle inspections took place and 171 samples (for microbiological parameters, residues of veterinary medicines, food additives, bovine TB & Scrapie) were taken. The European Commission audit mission by DG Santé F to Ireland on ready to eat foods included a visit to an approved meat processing premises in Waterford on 25th April 2018.



Premises/vehicle inspections took place



(for microbiological parameters, residues of veterinary medicines, food additives, bovine TB & Scrapie)

# **ACCESS TO INFORMATION**

ACCESS TO INFORMATION ON THE ENVIRONMENT



following internal review

### ANNUAL REPORT 2018

### **IT SERVICES**

### **GENERAL**

In 2018, Waterford City & County Council continued to use Information Technology to enhance our service to the public and to continue to improve the council's internal business processes. There was a greater focus on digital services and the Council successfully used An Post's platform Licences.ie for a number of online services including the statutory Housing Needs Assessment. This streamlined the process for our Housing customers and enhanced back office efficiency.

We continue to use our **Customer Relationship Management (CRM)** system to manage both external customer queries at our Customer Service Centres, and internal business processes. Almost 7,000 customer cases were processed through the system in 2018.

### **OPEN DATA**

The national **Open Data Strategy 2017-2022** aims to put an ecosystem in place to enable the potential of Open Data to be exploited. Studies show that publication of official non-personal data in open format has the potential to drive more effective decision-making and efficient service delivery, spur economic growth, and empower citizens to take an active role in improving their own communities. Two core objectives of the strategy are the publication of high value government data in open format, making it publicly available and freely reusable; and engaging with a broad community of stakeholders to promote use of the data for the benefit of all sectors of the economy.

The Council's Open Data Officer continues to work with staff across the organisation focussing on key internal data sets, implementing quality standards and controls and ensuring value of such data is fully maximised.

### **WEB & SOCIAL MEDIA**



Waterford City & County Council continues to develop its presence across a range of social media channels with audience figures continuing to grow on Facebook and Twitter. Several departments also harness channels such as Instagram and YouTube to convey a positive image of Waterford. Our main website, <a href="https://www.waterfordcouncil.ie">www.waterfordcouncil.ie</a>, continues to perform strongly in terms of statistics, it's focus on up to date relevant information and easily accessible news.

### **MAPALERTER**



**MapAlerter** yet again proved its worth during Storm Emma by keeping members of the public up-to-date with FREE location-specific notices of weather warnings, road closures, and water outages. A total of 75 alerts were issued over a six day period with Road Alerts (51) and Severe Weather Alerts (12) accounting for the majority. An additional recent enhancement to MapAlerter, was an automatically updated alert map.

### **CONTINUOUS IMPROVEMENT**



In 2018 there was ongoing work in the area of continuous improvement aiming to streamline workflows, reduce waste and add value for both internal and external customers.

It has provided a good foundation for driving organisational change and promotes best practice within the Council. Both the Housing Dept and the Planning Dept benefitted from Continuous Improvement work in 2018 and both sections obtained real results in terms of time saving from process improvement and standardisation, freeing up staff for higher value work.

### ANNUAL REPORT 2018

### **DIGITAL WATERFORD**

### **BROADBAND**

Waterford City and County Council has played a strong leadership role in advocating and facilitating this investment by telecommunications operators, initially through its involvement in the **Dungarvan & Waterford Broadband fibre networks programme** for Waterford City and Dungarvan under the Government's Metropolitan Area Networks Programme and subsequently via initiatives the **National Broadband Scheme**.

# METROPOLITAN AREA NETWORKS

Waterford City & County Council has invested in fibre based **Metropolitan Area Network (MAN)** in Waterford City and Dungarvan. The MAN allows Business**e**s to connect to high speed broadband and encourage**s** new investment, job creation and sustainable employment.

### **BROADBAND OFFICER**

The Council's **Broadband Officer** continues to liaise with broadband providers operating in the County and other stakeholders in order to facilitate the provision of broadband in Waterford.

### **PUBLIC WIFI**

Free access to **Wi-Fi** is available in the city centre area and in all of branch libraries operated in County Waterford City & County Council. This enables local communities to access high speed internet until fibre broadband is rolled out to rural areas. Free public Wifi is planned for other locations over the coming year.

### **DIGITAL COUNCIL**

Waterford City and County Council provides an array of Digital service and material on its website. **Digital technologies** can bring efficiencies and increased productivity to the Council through better ways of working and enhance the service offering to our citizens.

### **SMART CITIES**



Waterford City & County Council is a member of the **All-Ireland Smart Cities Forum**; the aim is to improve the delivery of services to citizens, foster economic development and promote innovation.



# **OUR FINANCES**

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# FINANCIAL SUMMARY 2018 - SUBJECT TO AUDIT

### ANNUAL FINANCIAL STATEMENT

SUMMARY OF REVENUE ACCOUNT	2018	2017
	€M	€M
Opening Balance at 1st January	-7.1	-7.6
Expenditure for Year	126.6	116.1
Transfers to Reserves	3.7	3.6
	130.3	119.7
Income for Year		
State Grants	45.6	36.3
Goods and Services	36.6	36.6
Local Property Tax	18.9	18.7
Commercial Rates	29.6	28.6
	130.7	120.2
Surplus/(Deficit) for Year	0.4	0.5
SUMMARY OF BALANCE SHEET		
Fixed Assets	2,188.0	2,162.0
Work in Progress	36.0	30.3
Long Term Debtors	65.0	68.6
Current Assets	32.6	32.4
Current Liabilities	-37.6	-42.8
Sub Total	2,284.0	2,250.5
Long Term Creditors	-119.8	-125.1
	2,164.2	2,125.4
Represented by:		
	2,188.0	2,162.0
Capitalisation Account	2,188.0 31.4	2,162.0 26.4
Capitalisation Account Work in Progress	31.4	26.4

# **COUNCIL EXPENSES & ATTENDANCE**

# REGISTER OF COUNCILLORS PAYMENTS JANUARY TO DECEMBER 2018

COUNCILLOR	TRAINING	CONFERENCES
	€	€
Cllr. Liam Brazil	-	543.85
Cllr. Breda Brennan	-	-
Cllr. John Carey (RIP September 2018)	2,597.17	659.06
Cllr. Sharon Carey	-	-
Cllr. Declan Clune	467.81	407.03
Cllr. Joe Conway	4,032.26	699.95
Cllr. Tom Cronin	5,541.38	699.91
Cllr. John Cummins	1050.37	-
Cllr. Davy Daniels	2,032.35	-
Cllr. Declan Doocey	135.00	-
Cllr. Pat Fitzgerald	-	-
Cllr. Damien Geoghegan	4,571.34	649.64
Cllr. Jim Griffin	-	-
Cllr. Blaise Hannigan	-	-
Cllr. John Hearne	-	-
Cllr. Joe Kelly	-	-
Cllr. Eddie Mulligan	2,839.63	614.70
Cllr. Jason Murphy	5,688.68	699.27
Cllr. Ray Murphy	2,050.80	533.32
Cllr. Pat Nugent	245.00	100.00
Cllr. Seamus O'Donnell	-	-
Cllr. John O'Leary	5,875.38	654.58
Cllr. Cha Oʻ Neill	5,006.56	615.60
Cllr. Michael J O' Ryan	3,040.66	699.54
Cllr. Lola O´ Sullivan	-	-
Cllr. Seanie Power	1,857.59	-
Cllr. John Pratt	5,998.60	695.00
Cllr. Eamon Quinlan	2,642.61	699.29
Cllr. Seán Reinhardt	3,491.98	588.28
Cllr. Mary Roche	135.00	-
Cllr. James Tobin	3,070.43	699.29
Cllr. Siobhan Whelan	135.00	-
Cllr. Adam Gary Wyse	-	-
TOTAL	62,505.60	10,258.31

ONE CITY ONE COUNTY ONE WATERFORD

### **COUNCIL EXPENSES & ATTENDANCE**

### COUNCIL MEETING ATTENDANCE

COUNCILLORS	TOTAL MEETINGS ATTENDED 2018	TOTAL MEETINGS HELD 2018
Cllr. Liam Brazil	33	38
Cllr. Breda Brennan	32	38
Cllr. John Carey (RIP September 20	18) 17	22
Cllr. Sharon Carey	3	3
Cllr. Declan Clune	30	36
Cllr. Joe Conway	27	38
Cllr. Tom Cronin	30	34
Cllr. John Cummins	29	34
Cllr. Davy Daniels	31	34
Cllr. Declan Doocey	33	38
Cllr. Pat Fitzgerald	37	42
Cllr. Damien Geoghegan	28	34
Cllr. Jim Griffin	32	34
Cllr. Blaise Hannigan	32	32
Cllr. John Hearne	36	38
Cllr. Joe Kelly	35	38
Cllr. Eddie Mulligan	38	38
Cllr. Jason Murphy	36	38
Cllr. Ray Murphy	26	36
Cllr. Pat Nugent	36	38
Cllr. Seamus O'Donnell	30	34
Cllr. John OʻLeary	37	40
Cllr. Cha OʻNeill	34	42
Cllr. Michael J O'Ryan	35	36
Cllr. Lola O´Sullivan	28	35
Cllr. Seanie Power	37	40
Cllr. John Pratt	37	38
Cllr. Eamon Quinlan	29	34
Cllr. Seán Reinhardt	33	38
Cllr. Mary Roche	27	37 Resigned 30th Nov. 20
Cllr. James Tobin	35	38
Cllr. Siobhan Whelan	32	34
Cllr. Adam Gary Wyse	23	34
TOTAL	1,018	1,163

 $<sup>\</sup>hbox{\bf *} \ \mathsf{Meetings} \ \mathsf{included} \ \mathsf{:} \ \mathsf{Plenary} \ \mathsf{Council}, \ \mathsf{Municipal} \ \& \ \mathsf{Metropolitan} \ \mathsf{District}, \ \mathsf{SPC's} \ \mathsf{and} \ \mathsf{JPC's}$ 



# ONE CITY ONE COUNTY ONE WATERFORD