

## **Comeragh District Report August 2020**

### **Kilmacthomas Library**

Senior Staff member with responsibility for Comeragh Area Libraries: Senior Executive Librarian Mary Conway, ph: 0761 10 2607, email [maryconway@waterfordcouncil.ie](mailto:maryconway@waterfordcouncil.ie)

Senior Staff member with responsibility for Kilmacthomas Library: Executive Librarian Debbie Johnston, ph: 0761 10 2974, email [djohnston@waterfordcouncil.ie](mailto:djohnston@waterfordcouncil.ie)

### **Portlaw Library**

Senior Staff member with responsibility for Comeragh Area Libraries: Senior Executive Librarian Noeleen Osbourne, ph: 0761 10 2519 email [nosbourne@waterfordcouncil.ie](mailto:nosbourne@waterfordcouncil.ie)

Senior Staff member with responsibility for Portlaw Library: Executive Librarian Tracy McEneaney, ph: 0761 10 2844, email [tmceneaney@waterfordcouncil.ie](mailto:tmceneaney@waterfordcouncil.ie)

## **Events**

Due to Covid-19 Restrictions Kilmacthomas and Portlaw branches remained closed in June, July and August of 2020, staff from these branches have been redeployed to libraries that remained open.

The Portlaw Branch Librarian has been working in Carrickphierish Library and she also did work for the HSE contacting vulnerable adults and continues to promote the library eServices to all in Portlaw. The Kilmacthomas Branch Librarian has been redeployed to Dungarvan Library; she has worked on the Covid-19 Community Call Centre and maintains her strong community engagement in Kilmacthomas.

During this period Carrickphierish and Dungarvan Libraries operated a Contact and Collect service that reached, between both libraries, 379 patrons, issuing 2008 items and taking return of 3123 items. Later Carrickphierish and Dungarvan Libraries moved to a browsing service that to date has reached, between both libraries 2234 patrons, issuing 4812 items and taking return of 4057 items. These services have been provided in line with national guidelines in relation to social distancing and sanitation to provide safe library services.

While library buildings were closed there was a service wide effort to promote the use of online resources to library patrons, with a 25% increase in uptake of these services. Service wide events and activities all moved online during this period, including events and activities for Summer Stars Reading Adventure, Crinniú na nÓg and Heritage Week.

Along with providing library services in Carrickphierish and Dungarvan Libraries, Kilmacthomas and Portlaw staff also maintained Community Call work with HSE calls, Call to Chat Service and Covid-19 Community Call Centre.