

APPENDICES



APPENDIX A- KPI Information Sheets

KPI 1 – Number of Digital Hubs established and usage / occupancy (%)

Expected Impact (Target)	TBC*	Frequency of reporting	Bi-annually – Digital Hubs Monthly – Usage
Unit of measurement	Number/Percentage (%)	Spatial Scale of Reporting	County Level
KPI Owner	WCCC	Source	LEO
Data Owner	LEO SEO	Baseline	10 Hubs
Data Capturing Level	Municipal District		

Key Information	
Theme	Digital Economy
Definition	Number of Digital Hubs established and usage / occupancy (%)
Description	This KPI tracks the number of Digital Hubs established in each of the Municipal Districts within the County and their usage. A Digital Hub (DH) is a one-stop-shop that helps enterprises to become more competitive in terms of their business/production systems, processes, products, or services using digital technologies. They provide access to current knowledge, expertise, and technology to support stakeholders in piloting, testing, and experimenting with digital innovations. The Hubs are regional, multi-partner co-operations with linkages to a variety of service providers inside and outside their region, allowing orchestration and access to services seamlessly to stakeholders
Derivation/ Calculation	Sum of the number of digital hubs within each Municipal District, aggregated to County level to provide an overall County figure. Percentage of the number of hot desks occupied out of the total number of hot desks available in the County
Scope	Each DH must have fibre internet connectivity
	The hub must provide a mix of individual and share office space
	The hub must provide shared meeting or boardrooms
	The hub must be connected to other hubs in other regions
Data requirements/ Supporting evidence	Address/eircode/lat-long of each hub
Expected accessibility (GDPR)	No complication expected
References for methodology	Project defined
Project relations	
Considerations	*Demand for further digital hubs across the county (and associated target) is interlinked and dependent on data around occupancy and usage of existing hubs.

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KPI 2 – Development of a Rural Strategy that includes ‘Digital’ objectives

Expected Impact (Target)	Digital Strategy produced	Frequency of reporting	Annually
Unit of measurement	Number	Spatial Scale of Reporting	County Level
KPI Owner	WCCC	Source	Waterford LEO
Data Owner	LEO SEO	Baseline	0
Data Capturing Level	Municipal District		

Key Information	
Theme	Digital Economy
Definition	Development of a rural strategy that includes ‘Digital’ objectives
Description	This KPI tracks the development of a rural strategy that includes ‘Digital’ objectives. The impact of the COVID-19 pandemic has changed the role and perception of digitalisation in our societies, particularly for the rural communities. Ensuring these communities have the tools and skills to use digital technologies to maintain economic and social life is critical. The development of a rural focused strategy can have great benefits for these communities and if ‘Digital’ objectives are included, the strategy will further build on the digitisation of the county
Derivation/ Calculation	Sum of the number of ‘Digital’ strategies
Scope	Must include at least 5 digital objectives
	Must relate to and be applicable to rural towns and villages in Waterford
	Must be a public facing document
Data requirements/ Supporting evidence	List of objectives, MD’s it affects
Expected accessibility (GDPR)	No complication expected
References for methodology	Project defined
Project relations	
Considerations	

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KPI 3- Number of SMEs that have received training on Digitalization opportunities / benefits

Expected Impact (Target)	TBC*	Frequency of reporting	Annually
Unit of measurement	Number	Spatial Scale of Reporting	County
KPI Owner	WCCC	Source	Trading online voucher - TOV
Data Owner	LEO	Baseline	TBC*
Data Capturing Level	County		

Key Information	
Theme	Digital Economy
Definition	Number of SMEs that have received training on Digitalization opportunities/ benefits
Description	This KPI tracks the number of SME's that have engaged with and received training on Digitalization opportunities / benefits. In seeking to adapt in a post-COVID era, any obstacles to the digitisations of businesses must be rapidly addressed. One such obstacle is the digital knowledge gap, which is caused by low levels of digital literacy among owners, managers and employees. Addressing these shortcomings will be vital to ensure a robust recovery. New skills development courses will be needed across the county in areas such as Digital Strategy Development, Digital Marketing, CRM, Social Media, and Cybersecurity
Derivation/ Calculation	Sum of SMEs that received training on Digitalization opportunities / benefits
Scope	Business must be a SME (ten employees or less)
	SME must complete the training in full before being counted
	Must be a minimum of x employees attending
Data requirements/ Supporting evidence	Name of companies involved, number of employees undertaking training
Expected accessibility (GDPR)	No complication expected
References for methodology	Project defined
Project relations	
Considerations	*The unit of measurement will be decided for this KPI once a review into a data source has been conducted

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KPI 4- Usage / uptake of digital technology offerings and supports in libraries in Waterford opportunities / benefits

Expected Impact (Target)	TBC*	Frequency of reporting	Annually
Unit of measurement	Percentage	Spatial Scale of Reporting	County
KPI Owner	WCCC	Source	WCCC Library's
Data Owner	WCCC Library's	Baseline	TBC*
Data Capturing Level	Municipal District		

Key Information	
Theme	Citizen & Community
Definition	Usage / uptake of digital technology offerings and supports in libraries in Waterford
Description	This KPI tracks the usage / uptake of digital technology offerings and supports in libraries in Waterford. The COVID-19 crisis has underlined the criticality of such skills and has demonstrated where key gaps or, what the European Commission refers to as areas of 'digital poverty' remain. Allowing the public to have access to digital technology within libraries will have huge benefits towards the digitalisation of Waterford. Monitoring the usage of these digital technologies will show progress in the improvement of digital literacy within communities
Derivation/ Calculation	Percentage of use of digital technologies within libraries in Waterford from baseline
Scope	Digital tech must be available to the public
Data requirements/ Supporting evidence	Type of digital technologies used, libraries with most usage
Expected accessibility (GDPR)	No complication expected
References for methodology	Project defined
Project relations	
Considerations	* Demand for further digital technology offerings and supports in libraries across the county (and associated target) is interlinked and dependent on data around current usage of technology and supports.

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KPI 5- Increase in public participation through digital technologies (%) libraries in Waterford opportunities / benefits

Expected Impact (Target)	10% increase	Frequency of reporting	Quarterly
Unit of measurement	Percentage (%)	Spatial Scale of Reporting	County
KPI Owner	WCCC	Source	WCCC
Data Owner	WCCC	Baseline	TBC*
Data Capturing Level	Municipal District		

Key Information	
Theme	Citizen & Community
Definition	Increase in public participation through digital technologies (%)
Description	This KPI tracks the percentage increase in public participation through digital technologies. Having the digital technology available for public to participate through is only beneficial if it is being utilised. Monitoring the public participation through digital technologies can give an indication on the digital skills or awareness of communities. Participating through digital technologies will make the process more accessible to the public and it is vital to the digitalisation of the County
Derivation/ Calculation	Increase in percentage from the baseline of public participation through digital technologies
Scope	Participation must be undertaken fully through digital technologies
Data requirements/ Supporting evidence	Type of digital technologies used, areas where participation came from
Expected accessibility (GDPR)	Ensure only the percentage increase is recorded and no other data taken from public participation
References for methodology	Project defined
Project relations	
Considerations	*The baseline will be decided for this KPI once a review into a data source has been conducted.

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KPI 6- Number of Digital Champions trained and annual funding for training libraries in Waterford opportunities / benefits

Expected Impact (Target)	Depending on Funding & Community	Frequency of reporting	Annually
Unit of measurement	Number / Number (€)	Spatial Scale of Reporting	County
KPI Owner	Waterford LCDC	Source	LEO
Data Owner	LEO	Baseline	0
Data Capturing Level	Municipal District		

Key Information	
Theme	Citizen & Community
Definition	Number of Digital Champions trained and annual funding for training
Description	This KPI tracks the number of Digital Champions trained and the annual funding allocated for training of Digital Champions. The aim of Waterford LCDC is to develop, co-ordinate and implement a coherent and integrated approach to local and community development. The LCDC will play a key role in selecting and organising the 'Digital Champions' of Waterford
Derivation/ Calculation	Sum of Digital Champions trained and Sum of annual funding for Digital Champion training
Scope	Digital Champions must be fully trained
	Funding must be officially allocated
Data requirements/ Supporting evidence	Digital champion training programmes, location of training programmes, type of applications trained
Expected accessibility (GDPR)	No complications expected
References for methodology	Project defined
Project relations	
Considerations	

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KPI 7 – Percentage of properties (residential, commercial, Industrial) with access to Broadband internet connectivity

Expected Impact (Target)	100%	Frequency of reporting	Quarterly
Unit of measurement	Percentage	Spatial Scale of Reporting	County Level
KPI Owner	NBI – Waterford Broadband Officer	Source	NBI
Data Owner	Waterford Broadband Development Officer	Baseline	76%
Data Capturing Level	Municipal District		

Key Information	
Theme	Digital Infrastructure
Definition	Percentage of properties (residential, commercial, Industrial) with access to broadband internet connectivity
Description	This KPI tracks the number of properties, either residential, commercial or industrial that have access to broadband internet. Household access to a fast and reliable broadband connection (including fixed and mobile connections) is crucial in the current context, with a greater number of public and economic services and activities delivered online in response to the Covid-19 pandemic. A secure and stable broadband connection is also vital for SME's and local businesses to remain viable and competitive. A modern and robust digital infrastructure is required to provide the necessary covered for such services. As a result of the covid-19 pandemic networks have faced significantly greater levels of demand, whilst at the same time having to provide broadband-enabled services
Derivation/ Calculation	Sum of the number of properties (residential, commercial, industrial) with access to broadband internet connectivity as a percentage of the total number of properties in WCCC
Scope	Each property must have at least x broadband speed Properties must have broadband fully installed
Data requirements/ Supporting evidence	Category of properties (residential, commercial, industrial)
Expected accessibility (GDPR)	No complications expected
References for methodology	Project defined
Project relations	
Considerations	

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KPI 8 – Number of social / public digital infrastructure assets / facilities (e.g. smart benches/ lampposts, free Wi-Fi zones, etc.) and smart applications operational

Expected Impact (Target)	(see description)	Frequency of reporting	Quarterly
Unit of measurement	Number	Spatial Scale of Reporting	County Level
KPI Owner	Environment, Roads, IS depts and Tourist Officer/Trails Officer & Active Travel	Source	WCCC
Data Owner	WCCC	Baseline	100 / 2 systems
Data Capturing Level	Municipal District / County Level		

Key Information	
Theme	Digital Infrastructure
Definition	Number of social / public digital infrastructure assets / facilities and smart applications operational
Description	<p>The targets are to provide 45 BigBelly Bins and RUCKAS WiFi Devices, three WiFi4EU, Smart Recycling & Greenway Counters and provide 12 libraries with free WiFi with an additional target of 10 a year.</p> <p>This KPI tracks the number of social / public digital infrastructure assets / facilities available in Waterford County such as smart benches/lampposts, free Wi-Fi zones etc. and the number of smart applications operational in Waterford</p>
Derivation/ Calculation	Sum of the total number of social / public digital infrastructure assets / facilities
Scope	<p>Must be a digital infrastructure asset / facility that is available for public use</p> <p>Smart applications must be operational and producing collectable data</p>
Data requirements/ Supporting evidence	Number of digital infrastructure asset / facility, type/brand of asset / facility, number of applications operational, type of applications operational
Expected accessibility (GDPR)	No complications expected
References for methodology	Project defined
Project relations	
Considerations	

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KPI 9- Increase citizens' engagement and usage of e-government and e-governance services (%)

Expected Impact (Target)	TBC*	Frequency of reporting	Monthly
Unit of measurement	Percentage (%)	Spatial Scale of Reporting	County
KPI Owner	WCCC	Source	WCCC
Data Owner	WCCC	Baseline	TBC*
Data Capturing Level	County		

Key Information	
Theme	Digital Council
Definition	Increase citizens' engagement and usage of e-government and e-governance services
Description	This KPI tracks the increase in citizens' engaging with and using e-government and e-governance services (%). Across the last decade many traditional services have been transformed, with the introduction of digital front-end process, self service portals and digitalised operational activities making processes more accessible and more efficient more users. More recently the COVID-19 crisis has highlighted the importance of accessibility and continuation of services through online platforms while social distancing measures are in place
Derivation/ Calculation	Percentage increase of number of citizen's engaged with and usage of e-government and e-governance services. Note usage at the 1st of every month and compare to end of the month for month on month change. Note usage at start of each year and compare to end of year for yearly change
Scope	Services must be related to government and governance services within Waterford City and County Council Services must be available to the public
Data requirements/ Supporting evidence	Number of monthly users, biggest increase
Expected accessibility (GDPR)	Ensure only number of users are recorded, no other information from services is required.
References for methodology	Project defined
Project relations	
Considerations	*The target and baseline will be decided for this KPI once a review into a data source has been conducted.

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KPI 10– Number of high-quality, user friendly datasets available on WCCC open data portal and increase in use (%)

Expected Impact (Target)	Increase number of data sets to 80	Frequency of reporting	Quarterly
Unit of measurement	Number and parentage (%)	Spatial Scale of Reporting	County
KPI Owner	WCCC	Source	WCCC
Data Owner	WCCC	Baseline	68
Data Capturing Level	County		

Key Information	
Theme	Digital Council
Definition	Number of high-quality, user friendly datasets available on WCCC open data portal and increase in use (%)
Description	This KPI tracks the number of high quality, user-friendly datasets available on WCCC open data portal and the percentage increase in their use. Under the Waterford Digital Strategy Waterford City and County Council will continue to expand its digital services offering to the public, utilising new technologies to improve efficiency, cost-effectiveness, and security. The Council will continue to undertake work to develop high quality data sets and build the capacity to public open data in a manner that is accessible to residents and enterprises
Derivation/ Calculation	Sum of data sets available on WCCC open data portal, percentage increase in use of data sets
Scope	Data set must be publicly available on WCCC open data portal Data set must be high quality and user friendly
Data requirements/ Supporting evidence	Number of data sets, increase in use of data sets (%), largest increase in use.
Expected accessibility (GDPR)	Ensure only number of users are recorded, no other information from services is required.
References for methodology	Project defined
Project relations	
Considerations	

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KPI 11- Development of the Councils ICT Strategy (incl. Open Data policies)

Expected Impact (Target)	Amend and review for draft in 2022 and publish by the end of 2022	Frequency of reporting	Annually
Unit of measurement	Number	Spatial Scale of Reporting	County
KPI Owner	WCCC	Source	WCCC
Data Owner	WCCC	Baseline	In Draft
Data Capturing Level	County		

Key Information	
Theme	Digital Council
Definition	Development of the Councils ICT Strategy (incl. Open Data policies)
Description	This KPI tracks the development of the Council's ICT Strategy including Open Data policies. When the ICT strategy is completed it is consider this KPI to be fulfilled. The current strategy is out-dated and WCCC plan to review and amend the strategy for draft in 2022 and aim to publish the strategy by the end of 2022. The ICT strategy should include policies relating to open data
Derivation/ Calculation	Progress of the development of the Councils ICT Strategy
Scope	ICT Strategy must include open data policies
Data requirements/ Supporting evidence	Progress of ICT strategy
Expected accessibility (GDPR)	No complications expected
References for methodology	Project defined
Project relations	
Considerations	

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KPI 12- Number of Council staff upskilled / trained in the use of digital technologies

Expected Impact (Target)	TBC*	Frequency of reporting	Quarterly
Unit of measurement	Number	Spatial Scale of Reporting	County
KPI Owner	WCCC	Source	WCCC
Data Owner	HIS	Baseline	0
Data Capturing Level	County		

Key Information	
Theme	Digital Council
Definition	Number of Council staff upskilled / trained in the use of digital technologies
Description	This KPI tracks the number of Council staff upskilled/trained in the use of digital technologies. Council staff having knowledge and training on digital technologies and being able to use them correctly and efficiently is key to the success of the Waterford Digital Strategy and the overall digitalisation of Waterford County
Derivation/ Calculation	Sum of Council staff upskilled/trained in the use of digital technologies
Scope	Staff must complete training / upskilling in full before being counted Staff must complete training on x programmes
Data requirements/ Supporting evidence	Number of staff upskilled/trained, type of training received, applications trained / upskilled on
Expected accessibility (GDPR)	No complications expected
References for methodology	Project defined
Project relations	
Considerations	*The target will be decided for this KPI once a roadmap for council staff training has been created.

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KPI 13– Investment in Urban and Rural digitalisation initiatives and digital enterprises technologies

Expected Impact (Target)	TBC*	Frequency of reporting	Bi-Annually
Unit of measurement	Number (€)	Spatial Scale of Reporting	County
KPI Owner	WCCC	Source	WCCC/LEO
Data Owner	LEO	Baseline	TBC*
Data Capturing Level	County		

Key Information	
Theme	Waterford – Smart City
Definition	Investment in Urban and Rural digitalisation initiatives and digital enterprises
Description	This KPI tracks the total investment in Urban and Rural digitalisation initiatives and digital enterprises in Waterford. Smart Cities are those that promote and employ new technology and digital solutions to improve urban processes and achieve better outcomes for citizens. Under a smart city framework digitalisation can help improve processes across all sectors, from the employment of data-sensors to inform better transport management to the use of energy meters to improve energy efficiency. This KPI would give an indication to investment towards Waterford becoming a Smart City and the number of enterprises that will help / are helping Waterford become this
Derivation/ Calculation	Sum of total investment in Urban and Rural digitalisation initiatives and sum of digital enterprises in Waterford
Scope	Investment must be fully allocated
Data requirements/ Supporting evidence	Name of digital enterprises,
Expected accessibility (GDPR)	No complications expected
References for methodology	Project defined
Project relations	
Considerations	*Engagement with Waterford LEO is required to determine target and baseline for this KPI.

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KPI 14- Creation of a digital dashboard to visually present and assist monitoring of KPI's

Expected Impact (Target)	Creation of dashboard	Frequency of reporting	Annually
Unit of measurement	Number	Spatial Scale of Reporting	County
KPI Owner	WCCC	Source	WCCC
Data Owner	LEO	Baseline	0
Data Capturing Level	County		

Key Information	
Theme	Waterford – Smart City
Definition	Creation of a digital dashboard to visually present and assist monitoring of KPI's
Description	This KPI tracks the development of a digital dashboard to visually present and assist monitoring of KPI's. This dashboard would be used by WCCC to track KPI progress to ensure targets will be achieved and flag KPI's that are at risk of not reaching it's expected target. WCCC will also be able to use the dashboard to create visuals to present the progress of KPI's to relevant stakeholders
Derivation/ Calculation	Progress of digital dashboard
Scope	Dashboard must be fully operational before KPI is complete
Data requirements/ Supporting evidence	n/a
Expected accessibility (GDPR)	No complications expected
References for methodology	Project defined
Project relations	
Considerations	

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KPI 15- Increase in public transport and WCCC fleet which are EV's / Hybrids (%)

Expected Impact (Target)	50%	Frequency of reporting	Bi-Annually
Unit of measurement	Number	Spatial Scale of Reporting	County
KPI Owner	Manager WEB	Source	Waterford Energy Bureau
Data Owner	Waterford Energy Bureau	Baseline	Percentage (2%)
Data Capturing Level	County		

Key Information	
Theme	Climate Action
Definition	Increase in public transport and WCCC fleet which are EV's / Hybrids (%)
Description	This KPI tracks the percentage increase of public transport and WCCC fleet which are EV's / Hybrids. Digital and smart technologies are helping to foster a world which is becoming increasingly connected. Despite this, our planet is still facing significant pressures on its natural ecosystems, environments and climate. With increasing pressures on our cities and settlements to adapt to and mitigate the effects associated with climate change, leveraging our ever-growing digital capacities towards this aim has never been greater
Derivation/ Calculation	Percentage of public transport / WCCC fleet that our EV's/Hybrids out of the total number public transport vehicles / WCCC fleet in Waterford
Scope	Vehicles must be either fully electric or hybrid
Data requirements/ Supporting evidence	Number of EV's, Number of hybrid models, make and models of vehicles
Expected accessibility (GDPR)	No complications expected
References for methodology	Project defined
Project relations	
Considerations	

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KPI 16- Number of charging infrastructure for electric vehicles in public parking facilities and WCCC vehicles

Expected Impact (Target)	30 charging points operational by WCCC by 2025 10 charging points for WCCC vehicles by 2024	Frequency of reporting	Bi-Annually
Unit of measurement	Number	Spatial Scale of Reporting	County
KPI Owner	Manager WEB	Source	Waterford Energy Bureau
Data Owner	Waterford Energy Bureau	Baseline	3 charging points operational by WCCC 4 charging points for WCCC vehicles
Data Capturing Level	Municipal District		

Key Information	
Theme	Climate Action
Definition	Number of charging infrastructure for electric vehicles in public parking facilities
Description	This KPI tracks the number of charging infrastructure available for electric vehicles located in public parking facilities. With the increase in electric car users, appropriate and accessible charging infrastructure will be required and will need to be available to the public to use. This will not only provide infrastructure for current electric vehicle users but could also encourage citizens to make the switch from petrol/diesel vehicles if they know the necessary infrastructure is in place
Derivation/ Calculation	Sum of charging infrastructure for electric vehicles in public parking facilities
Scope	Must be located in a public parking facility Must be accessible for public use
Data requirements/ Supporting evidence	Type of charger (AC/DC)
Expected accessibility (GDPR)	No complications expected
References for methodology	Project defined
Project relations	
Considerations	*The unit of measurement will be decided for this KPI once a review into a data source has been conducted

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KPI 17- Increase in the integration of smart technologies in Council buildings (smart sensors, meters and RES integration) and integration of smart public lighting

Expected Impact (Target)	100% of buildings by 2030 15,000 public lights to be upgraded by 2024	Frequency of reporting	Bi-Annually
Unit of measurement	Percentage (%)	Spatial Scale of Reporting	County
KPI Owner	Manager WEB	Source	Waterford Energy Bureau
Data Owner	Waterford Energy Bureau	Baseline	20% (with centralised control systems and smart lighting)
Data Capturing Level	Municipal District		

Key Information	
Theme	Climate Action
Definition	Increase in the integration of smart technologies in Council buildings (smart sensors, meters and RES integration) and integration of smart public lighting
Description	This KPI tracks the percentage increase in the integration of smart technologies in buildings (smart sensors, meters and RES integration) Waterford can become an exemplar of appropriate and successful climate action through its adoption of climate action as a key strategic objective within this digital strategy. The retrofitting of Council buildings with smart technology to help reduce energy use and reduce cost spent on energy
Derivation/ Calculation	Percentage of building that has smart technologies installed (smart sensors, meters)
Scope	Smart tech must be fully integrated to count
Data requirements/ Supporting evidence	Create percentages for each council building with MD, name of Council building retrofitted, type of smart tech used
Expected accessibility (GDPR)	No complications expected
References for methodology	Project defined
Project relations	
Considerations	

APPENDIX B- Digital Readiness Assessment

The Department of Rural and Community Development contracted Indecon Economic Consultants to undertake a Digital Readiness Assessment (DRA) of each local authority. The DRAs provide an overview of each county's digital maturity, highlighting strengths and weaknesses and can be used as a guide to measure progress.

The standard of Waterford City & County Council's digital capability is at the national average, according to the National Digital Readiness Assessment report released by the Department of Rural and Community Development.

The DRAs look at local authority public services and infrastructure, citizens, businesses, as well as the activities of the Council itself.

The report sets aside a seven-pillar approach to digital maturity. The seven pillars identified are:

- Pillar I: Transitioning to Digital
- Pillar II: Infrastructure
- Pillar III: Digital Economy & Employment
- Pillar IV: Digital Services
- Pillar V: Digital Skills
- Pillar VI: Innovation & Entrepreneurship
- Pillar VII: Community & Culture

Waterford City and County performed well under Pillar VI (Innovation and Entrepreneurship).

Further progress is possible in Waterford City and County across all Pillars, including Pillar I (Transitioning to Digital) and Pillar II (Economy and Employment).

A copy of the full national average of local digital readiness assessment is available at <https://www.gov.ie/pdf/4827/?page=1>.

APPENDIX C- Contributors

Digital Waterford Group

Kieran Kehoe	Director of Services	Corporate, Culture, HR & IS
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Other Contributors

Gerard Hurley	Waterford Chamber	
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Karen Cheevers	Marketing & Comms Team	
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APPENDIX D- Digital Strategy Consultation Issues Paper

Waterford City and County Council developed a Digital Strategy Strategic Issues Paper to support consultation and stakeholder engagement. The document presented an overview of the Strategy framework and set out questions to encourage discussion. The issues Paper was published on the Council's website and was shared widely through the Council's communication channels. The Public Consultation ran from Tuesday 22nd December 2020 to Friday 23rd January 2021.

Members of the public were asked to give their feedback in one of the following ways:

- by email to digital@waterfordcouncil.ie
- by post to Broadband Officer, IT Department, Waterford City & County Council, Civic Offices, Dungarvan . Co Waterford .

A summary on the submission is available by contacting digital@waterfordcouncil.ie



Comhairle Cathrach & Contae Phort Láirge
Waterford City & County Council