

# MANAGEMENT REPORT TO COUNCIL

COMHAIRLE CATHRACH & CONTAE PHORT LÁIRGE  
WATERFORD CITY & COUNTY COUNCIL.



Comhairle Cathrach & Contae Phort Láirge  
Waterford City & County Council



Prepared By:  
Michael Walsh  
Chief Executive  
December 2022

Michael Walsh  
Príomhfheidhmeannach  
Nollaig 2022

# TABLE OF CONTENTS:

<i>Seirbhísí Corparáirdeacha / Corporate</i>	Page 2
<i>Forbairt Eacnamaíoch / Economic Development</i>	Page 3
<i>Pleanáil / Planning</i>	Page 6
<i>Tithíocht / Housing</i>	Page 11
<i>Seirbhísí Pobail / Community Services</i>	Page 14
<i>Seirbhísí Éigeandala / Emergency Services</i>	Page 17
<i>Seirbhísí Comhshaoil / Environmental Services</i>	Page 18
<i>Ealaíona &amp; Cultúr / Arts &amp; Culture</i>	Page 20
<i>Airgeadas / Finance</i>	Page 22

# Management Report Plenary 10th November 2022

## Seirbhísí Corparáirdeacha / Corporate Mayors Official Engagements November 2022

---

**TUESDAY 1st:**

**WEDNESDAY 2nd:**

Launch of Memoir "Martin Óg Morrissey Kings for One Day"- Mount Sion GAA Clubhouse.

**THURSDAY 3rd:**

Re-Fashioning the Future-Reference Room, Central Library, Lady Lane

**FRIDAY 4th:**

Boys Under 15 Winners of Munster & National Schoolboys FAI Interleague Finals - Mayoral Reception.  
Waterford Chamber Annual Dinner- Tower Hotel, Waterford.

**SATURDAY 5th:**

**SUNDAY 6th:**

**MONDAY 7th:**

---

**TUESDAY 8th:**

**WEDNESDAY 9th:**

Photo Launch of Christmas Hamper Appeal- Lions Club- The Mall, Waterford.

**THURSDAY 10th:**

Visit to Tallow Enterprise Hub- Minister Heather Humphreys' visit to Waterford.  
Visit to Cappoquin Enterprise Hub- Minister Heather Humphreys' visit to Waterford.  
Visit to Cappoquin Community Centre- Minister Heather Humphreys' visit to Waterford.

**FRIDAY 11th:**

Royal British Legion- Annual remembrance service- Christ Church Cathedral.  
Lithuanian Ambassador- Mayors Parlour.

"Lithuanian Way". With Lithuanian Ambassador- The Greenway.

**SATURDAY 12th:**

Royal British Legion- Annual Remembrance Service- Ballybricken Church- Mayors Walk.  
50th anniversary of the Shamrocks winning the 1972 Intermediate Hurling County Final. Youghal.

**SUNDAY 13th:**

Enthronement of the new Church of Ireland Bishop Rt. Rev. Adrian Mark Wilkinson- Christ Church.

**MONDAY 14th:**

Waterford GAA Winahouse Draw- Video- Mayors Parlour.

---

**TUESDAY 15th:**

**WEDNESDAY 16th:**

**THURSDAY 17th:**

The unveiling of a display in Bishop's Palace of miniature glass pieces by the renowned Jim Irish.  
Opening of a new interactive exhibition on the history of wine in Ireland- Medieval Museum.

**FRIDAY 18th:**

Mayoral Reception- Waterford Schoolgirls League U16 Inter League Squad. Mayors Parlour.  
Launch of Winterval- Turning on the lights & Parade- Michael Street, Waterford.

**SATURDAY 19th:**

**SUNDAY 20th:**

Mass for Fintan O Carrol- Cathedral of the Most Holy Trinity Within, Barronstrand Street.

**MONDAY 21st:**

---

**TUESDAY 22nd:**

Launch of Our Climate Action Teams Energy- Saving Booklet- The Mall, Waterford.

**WEDNESDAY 23rd:**

Photo Op- Ferrybank Pump Station.

**THURSDAY 24th:**

Waterford Youth Training and Education presentation- Ballinaneashagh, Cork Road, Waterford.  
Launch of Festive Star 2022- The Book Centre, John Roberts Square.  
Chamber Ireland Excellence awards- Crowne Plaza Hotel, Dublin. Attended by Cllr. Adam Wyse.  
Waterford Community & Voluntary Awards- Park Hotel, Dungarvan. Attended by Cllr. Declan Doocey.  
High Hopes Chior- Theatre Royal, Waterford. Attended by Cllr. Gerard Barron.  
Centenary Celebration - 100 years of An Garda Síochána in Tramore- Tramore Coastguard Station.  
Dungarvan Christmas Lights- Grattan Square. Attended by Declan Doocey.

**FRIDAY 25th:**

**SATURDAY 26th:**

**SUNDAY 27th:**

Waterford Branch Irish Naval Association annual Mass- Holy Family Church Waterford.  
Waterford Film Festival- Odeon Waterford.

**MONDAY 28th:**

Signing of the North Quays Contracts- The Mayors Parlour.

---

**TUESDAY 29th:**

Bring Bank Sensors photo- Bolton Street.

**WEDNESDAY 30th:**

---

Attended by Mayor:

Attended by Deputy Mayor:

Attended by Mayor of the Metropolitan District:

Attended by Metro Deputy:

Attended by a Representative:

## Forbairt Eacnamaíoch / Economic Development

### North Quays

In August 2022, the North Quays Final Business Case was submitted to the Dept of Housing, Local Government and Heritage. On Wednesday 9th November the Government gave approval for €170.6 m investment in the Waterford North Quays Infrastructure Project and confirmed approval for Gateway 3 of the Public Spending Code. The funding announced, (comprising €100.6m in Urban Regeneration and Development Fund investment and €70m in National Transport Authority funding) will deliver the public infrastructure that will serve both the Strategic Development Zone (SDZ) site and the public, including enhanced multi-modal access routes, an integrated transport hub and the sustainable transport bridge.

Waterford City and County Council has entered into contract with BAM Civil Ltd for the construction of the public infrastructure project, with works expected to commence on site in early 2023 and be completed in 2025. Harcourt Developments has been announced as the North Quays SDZ Developer and is engaging with the Ireland Strategic Investment Fund (ISIF) on structuring an investment proposal to develop the SDZ site that would be capable, subject to due diligence and the necessary approvals, of attracting capital on a commercial basis. The Land Development Agency is also engaged in respect of the residential element.

A sale agreement is currently being prepared for the Council to dispose of the site to the development company.

#### CONTRACTS:

Ferrybank Pump station contract - David Walsh Civil Engineering contractor has commenced works on site for a new pump station in Ferrybank, with a 15-month construction programme. The new pump station will have expanded storage to significantly reduce the frequency of sewage overflows into the River Suir during wet weather events, improve wastewater capacity in the Ferrybank catchment area, and meet all environmental standards for discharge of sewage overflows.

South Plaza enabling works – The contract works are substantially complete and the contractor has demobilised. Much of the site has been made available for Winterval activities.

Rock Stabilisation contract - Works ongoing by Cumnor Construction Ltd, to be completed by February 2023.

Abbey Road footpath widening contract - Mallwood Construction has been appointed and plans to commence works in early December.

Pump station enabling contract – Letter of intent has been issued to the contractor and it is envisaged that works will commence in January 2023.

Pump station enabling contract – tender assessment ongoing.

### Local Enterprise Office

#### Support

##### Trading Online Voucher

No. of Approvals	65
Value of Approvals	€146,203

Figures not included in cumulative table.

## LEO Figures year to date (2022) and comparison of current month with previous year

Indicator	At end of Nov 2021	At end of Nov 2022
<b>Measure 1</b>		
No. of Clients applying	27	14
No. of Clients securing	26	14
Value of support approved	€733,251	€253,317
<b>Measure 2</b>		
No. of clients receiving	2,250	2,027
Value of support given	€682,665*	€359,441

\*2021 Figure includes €176k for Trading On-Line Vouchers (now accounted for separately as below) and €143k for Client Stimulus Fund (a one-off Covid support scheme)

## WATERFORD DIGITAL AWARDS

Waterford Local Enterprise Office, together with Waterford County Council announced Coffee House Lane as their first Waterford Digital Awards Overall Winner. The event, which took place at Dooley's Hotel on Friday 28th October, aimed to recognise and reward SMEs based in County Waterford who have developed their ecommerce and digital platforms as part of their product offering. Coffee House Lane, the overall winner, is an Artisan Coffee roaster and producer with strong Waterford roots. It is owned by the Bergin family and run by Mark Bergin.

The winners of each award category were:

- Best Business to Business Website - NC Consulting & Co.
- Best Business to Customer Website – Coffee House Lane
- Best E Commerce Website - Murphy Larkin Timber Products Ltd.
- Best Export Website - Herdsy
- Best in Social Media - Pepper Hustle



# Management Report Plenary 10th November 2022

## Communications

### Public relations

Public Relations: 12 Press releases issued in November 22. Communication Speeches: 4 prepared for November 22.

#### Social Media Stats (WCCC and Shop Waterford FB/ Twitter/ LinkedIn combined): 2022

	Reach	+/- Previous month	% Change	Followers	+/- Previous month	% Change
September	755,126	66,277	9.5%	44,325	933	2.2%
October	654,477	-100,649	-27.4%	44,641	316	0.7%
November	580,509	-73,971	-27.4%	44,641	316	0.7%

#### Web Analytics: November 1st – November 25th 2022



Page	Page Views ↓	Unique Page Views	Avg. Time on Page	Entrances	Bounce Rate	% Exit	Page Value
	<b>79,657</b> % of Total: 100.00% (79,657)	<b>63,934</b> % of Total: 100.00% (63,934)	<b>00:01:25</b> Avg for View: 00:01:25 (0.00%)	<b>39,756</b> % of Total: 100.00% (39,756)	<b>63.43%</b> Avg for View: 63.43% (0.00%)	<b>49.91%</b> Avg for View: 49.91% (0.00%)	<b>€0.00</b> % of Total: 0.00% (€0.00)
1. /departments/planning/planning-enquiries/online-planning-enquiries.htm	<b>7,934</b> (9.96%)	<b>6,452</b> (10.12%)	<b>00:03:05</b>	<b>4,222</b> (10.62%)	<b>74.68%</b>	<b>70.86%</b>	<b>€0.00</b> (0.00%)
2. /departments/housing/choice-based-lettings.htm	<b>6,115</b> (7.68%)	<b>4,463</b> (6.98%)	<b>00:01:50</b>	<b>3,769</b> (9.48%)	<b>74.82%</b>	<b>64.55%</b>	<b>€0.00</b> (0.00%)
3. /departments/human-resources/vacancies.htm	<b>5,391</b> (6.77%)	<b>4,422</b> (6.92%)	<b>00:02:47</b>	<b>3,881</b> (9.76%)	<b>79.52%</b>	<b>75.09%</b>	<b>€0.00</b> (0.00%)
4. /index.htm	<b>4,691</b> (5.89%)	<b>3,752</b> (5.87%)	<b>00:00:49</b>	<b>3,466</b> (8.72%)	<b>23.28%</b>	<b>28.67%</b>	<b>€0.00</b> (0.00%)
5. /onlinepayments/onlinepayments.htm	<b>3,467</b> (4.35%)	<b>2,979</b> (4.66%)	<b>00:02:48</b>	<b>1,845</b> (4.64%)	<b>86.07%</b>	<b>68.21%</b>	<b>€0.00</b> (0.00%)
6. /departments/index.htm	<b>2,745</b> (3.45%)	<b>2,219</b> (3.47%)	<b>00:00:15</b>	<b>1,084</b> (2.73%)	<b>12.64%</b>	<b>12.71%</b>	<b>€0.00</b> (0.00%)
7. /departments/planning/planning-enquiries/viewing.htm	<b>2,392</b> (3.00%)	<b>1,691</b> (2.64%)	<b>00:00:13</b>	<b>1,358</b> (3.42%)	<b>5.45%</b>	<b>7.02%</b>	<b>€0.00</b> (0.00%)
8. /departments/planning/index.htm	<b>2,303</b> (2.89%)	<b>1,823</b> (2.85%)	<b>00:00:25</b>	<b>633</b> (1.59%)	<b>24.80%</b>	<b>16.80%</b>	<b>€0.00</b> (0.00%)
9. /media/planninglists/index.htm	<b>2,288</b> (2.87%)	<b>1,898</b> (2.97%)	<b>00:03:13</b>	<b>1,127</b> (2.83%)	<b>82.43%</b>	<b>70.45%</b>	<b>€0.00</b> (0.00%)
10. /departments/housing/index.htm	<b>1,653</b> (2.08%)	<b>1,365</b> (2.14%)	<b>00:00:42</b>	<b>563</b> (1.42%)	<b>39.61%</b>	<b>26.62%</b>	<b>€0.00</b> (0.00%)

Rows 1 - 10 of 2118

### Irish Language Directive

The Communications and Corporate teams are currently engaging with the new Irish language statutory legislation, which states that at least 20% of all advertising placed by the Council and 5% of all paid advertising, per annum, must be as Gaeilge. The Council have engaged the services of Galway based MeasMedia to monitor compliance with these targets.

### Tourism

The Digital Story Trail has now had a soft launch. This self-guided trail compliments the Waterford Viking Triangle it has 15 individual stops, each stop has a story in relation to the location/point of interest or about a specific character. Six of the stops have an interactive AR element.

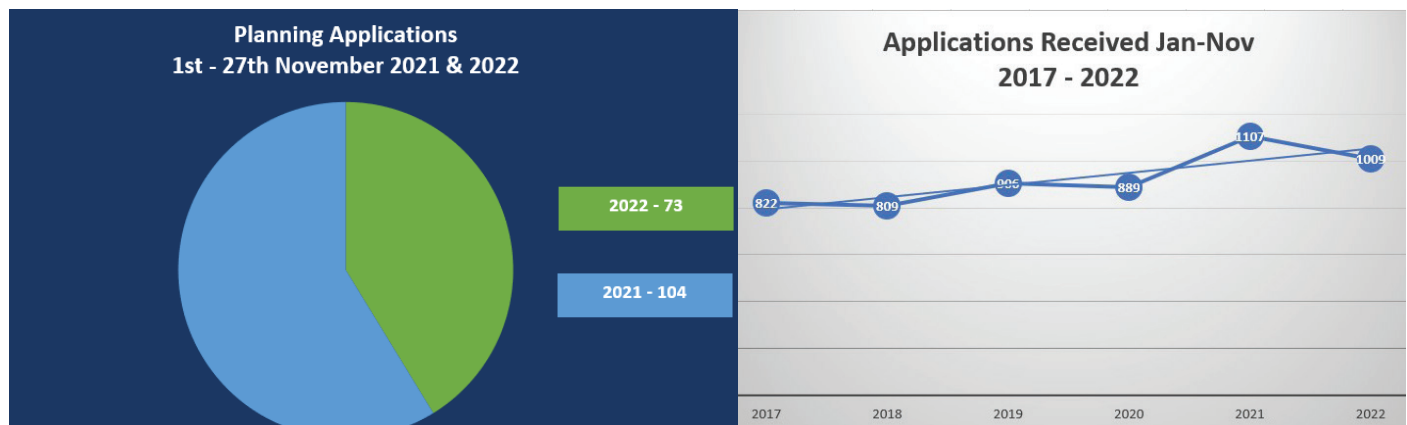
Economic Development & Enterprise SPC: The next Economic Development & Enterprise SPC is scheduled on December 14th.

## Pleanáil / Planning

### PLANNING APPLICATIONS RECEIVED – COUNTYWIDE

73 Planning applications were received countywide in from 1st-29th November 2022. This compares with 104 planning applications received for the same period in 2021.

A total of 1009 planning applications were received in the year to 29th November 2022. This compares with 1107 planning applications which were received up to 29th November 2021..



### RESIDENTIAL ZONED LAND TAX (RZLT) - UPDATE

#### *Background and Context*

The RZLT came from 'Housing For All' and then introduced in the Finance Act 2021. The tax will be due from 1st February 2024 and payable in May 2024. Its objective is to activate land that is serviced and zoned for residential use or mixed use in order to increase housing supply and to ensure regeneration of vacant and idle lands in urban locations.

Although residential properties are excluded from the charge to, however, there is a requirement for registration of properties whose garden and yards exceed 0.4047 hectares (1 acre).

#### *The rate of the RZLT*

RZLT will apply annually at a rate of 3% of the market value of the land – payable by the owner. The land will be required to be revalued every three years from the initial valuation date. As the tax is administered on a self-assessment basis, the taxpayer determines the market value. Surcharges may apply if the land is later found to be undervalued.

#### *What land does the tax apply to?*

Is included in a development plan and zoned solely or primarily for residential use, or for a mixture of uses which includes residential use (R1, RE, M1, TC)

Land must be serviced meaning connected to, or have access to:

- public infrastructure and facilities necessary for dwellings to be developed and with sufficient service capacity available for such development,
  - including roads and footpaths,
  - public lighting,
  - foul sewer drainage,
  - surface water drainage, and
  - water supply.
- If lands contain unauthorized development, they may be subject to the tax.  
-If mixed use land is deemed to be vacant or idle.

# Management Report Plenary 10th November 2022

## Criteria for exclusion

- If lands are contaminated.
- If lands contain archaeology or historic remains.
- Lands on the derelict sites register.
- If a service/trade/profession is being conducted which is a service to local residents (pays rates) e.g. pub, shops or employment uses.

## Draft Map

• Waterford City and County Council draft map of the land considered to be in scope for the RZLT was published on October 1, 2022. This can be viewed at the following locations:

- Online public consultation portal [consult.waterfordcouncil.ie](http://consult.waterfordcouncil.ie)
- Customer Care Office, Bailey's New Street, Waterford and Civic Offices during office hours.

## Submissions

• Landowners can make submissions regarding their land on the draft map from November 1st 2022 until January 1st 2023. Third parties may also make submissions regarding land that is or should be on the map

## Challenges for land included on the maps

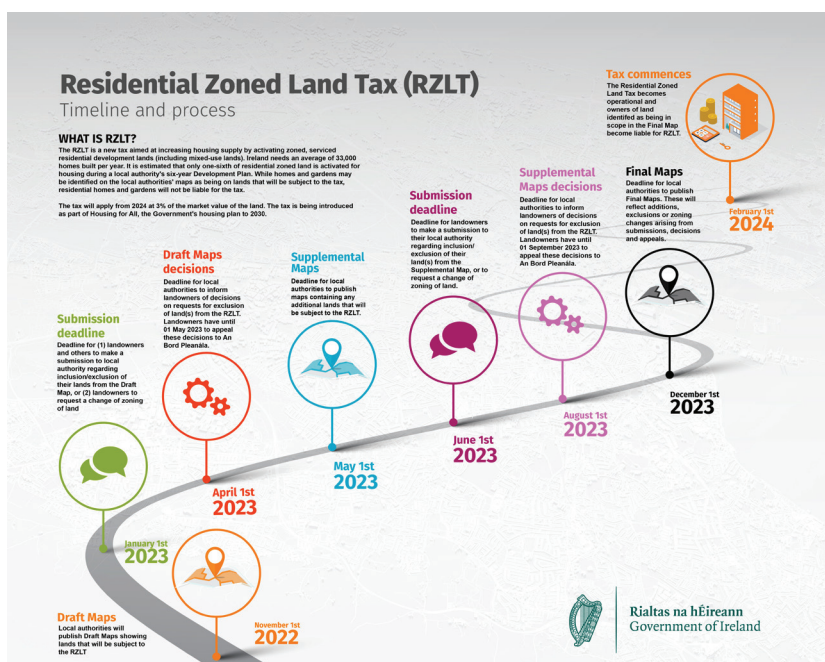
- Landowners can appeal or make a submission challenging the inclusion of their land in the draft supplemental map if they believe it doesn't meet the criteria for inclusion on the map.
- Submissions can also request a change of zoning. Submissions (during draft stage) can also identify additional land which appears to meet the criteria and so falls into scope, and which may be placed on the supplemental map
- There is also a subsequent right to appeal the local authority's decision to retain land in scope to An Bord Pleanála.

## Supplemental Map

• A supplemental map will be published on 1 May 2023 identifying additional land considered to be in scope as a result of submissions. The supplemental map will also go on public display and open to submissions which may challenge the inclusion of additional land on the map.

## Final Map

• The final map of land in scope for the tax in the local authority area to be published on 1 December 2023. This land will be subject to the tax unless it is exempt as a residential property, as outlined above.





## **Heritage Officer Report**

### **Community Monuments Fund 2023**

Waterford City and County Council invites applications for the Community Monuments Fund 2023 which provides funding for the care, conservation, maintenance, protection and promotion of archaeological monuments. Grants up to €100,000 for essential repairs and capital works for the conservation of archaeological monuments are available for 3 projects in this category. Grants of up to €30,000 for the development of Conservation Management Plans/Reports and detailed Specification of Works aimed at identifying measures for conservation of archaeological monuments and improving public access are available for 2 projects in this category. Grants of up to €30,000 for the enhancement of access infrastructure and interpretation (including virtual/online) at archaeological monuments are available for 2 projects in this category. Applications (CMF Form A) and Method Statement should be submitted by e-mail to [bguest@waterfordcouncil.ie](mailto:bguest@waterfordcouncil.ie) or in hard copy to Heritage Officer, Menapia Building, The Mall, Waterford City no later than 4pm on Friday 27th January 2023.

### **Decade of Commemorations**

Waterford's Decade of Commemorations website [www.Waterford1916to1922.ie](http://www.Waterford1916to1922.ie) will be launched in December. The website will host all material relating to the Decade of Commemorations Programme in Waterford from the past 8 years including history publications, school resources and talks by the local authority and community organisations. A documentary film on the Siege of Waterford developed by historian James Doherty is available to view on YouTube <https://bit.ly/siegeofwaterford> and John Foley's film on Liam Lynch and the end of the Civil War and will be screened in mid February 2023.

## **Conservation Officer Report November 2022**

### **Announcement of grants**

#### **Completion of Medieval Waterford City Walls and Towers an illustrated guide**

Malcolm Noonan TD, Minister of State for Heritage and Electoral Reform at the Department of Housing, Local Government and Heritage has announced 2 funding schemes for Protected Structures and historic buildings - the Built Heritage Investment Scheme (BHIS) 2023 and the Historic Structures Fund (HSF) 2023.

Since 2016, Waterford City and County Council has received funding of over €1.6 million for conservation projects under these schemes. This has supported over 140 projects.

In Waterford in 2022 we received €533,710 in funding which generated a spend of €1,171,825 and provided over 2,500 days of employment. These figures do not include the non-conservation element of projects which generated additional employment and spend. The projects ranged in scope from essential repairs of rainwater goods, walls, windows, thatch roofs, stained glass, to large-scale repairs of buildings. <https://bit.ly/siegeofwaterford> and John Foley's film on Liam Lynch and the end of the Civil War and will be screened in mid February 2023.

#### **Built Heritage Investment Scheme (BHIS) 2023**

The BHIS scheme seeks to leverage private capital for investment in small-scale, labour-intensive projects and to support the employment of skilled and experienced conservation professionals, craftspeople and tradespersons in the repair of Protected Structures and in certain cases, the conservation of structures within Architectural Conservation Areas (ACA). Waterford has been allocated €182,400. Funding awards made under the scheme will be between €2,500 and €15,000, with applicants matching in full the grants being awarded.

## ***The Historic Structures Fund (HSF) 2023***

Funding for the Historic Structures Fund (HSF) is being made available as part of Project Ireland 2040. Total funding available nationally under the Historic Structures fund in 2023 will be €4.5 million. The primary focus of the Historic Structures Fund will be on conservation and enhancement of historic structures and buildings for the broader benefit of communities and the public.

1. Stream 1 will offer grants from €15,000 up to €50,000 and is aimed at essential repairs and smaller capital works for the refurbishment and conservation of heritage structures.

2. Stream 1, Historic Shopfronts sub-stream – As in 2023, to incentivise the conservation of historic shopfronts, each Local Authority is invited to submit an additional application under Stream 1 for eligible essential repairs and small capital works for the refurbishment and conservation of historic shop facades, windows, signage and other associated details to safeguard them and keep them in use. Local Authorities are invited to make applications for a maximum of one English and one Irish-language shopfront under Stream 1

3. Stream 2 will offer a small number of grants from €50,000 up to €200,000 for larger enhancement, refurbishment or reuse projects involving heritage structures, where:

- a. A clear community or public benefit has been demonstrated, or
- b. A clear residential benefit has been demonstrated (such projects must be advanced through the planning process as necessary)

In addition, refurbishment or reuse projects where a clear residential benefit is demonstrated will be welcomed this year under Stream 2 in line with Housing for All commitments. A grant of over €200,000 may be awarded in exceptional circumstances where a case is made by the applicant in relation to the significance of the project and the works proposed.

## ***Vernacular Structures Stream***

In the context of the forthcoming strategy for built vernacular, the pilot stream for vernacular structures introduced in 2021 will be retained, with increased funding of €150,000. The purpose of the stream is to support conservation repairs and small capital works to vernacular structures that are not listed in local authority Records of Protected Structures or otherwise legally protected. Such structures may be located within an Architectural Conservation Area. All local authorities can apply for funding for specific projects of between €5,000 and €10,000 for eligible projects.

These schemes will be administered by Waterford City and County Council. The criteria, list of qualifying works, FAQs and the application forms for the Built Heritage Investment Scheme 2023 and Historic Structures Fund 2023 are now available on [www.waterfordcouncil.ie](http://www.waterfordcouncil.ie).

Completed application forms and photos of the structures to be submitted only by email to [planning@waterfordcouncil.ie](mailto:planning@waterfordcouncil.ie) by 5 pm on 28th of January 2023. Please ensure that the grant scheme name is in the subject line and note that all forms must be completed in full in order to be processed. Successful applicants must have the works completed by 30th of September 2023.

For further information or if you have any queries in relation to the schemes please contact: Rosemary Ryall, Executive Conservation Officer, Waterford City and County Council. e-mail: [rryall@waterfordcouncil.ie](mailto:rryall@waterfordcouncil.ie)

## ***Medieval Waterford City walls and Towers an illustrated guide***

This project was funded by the Irish Walled Towns Network (IWTN) and the Heritage Council. The Guide provides not only information regarding the medieval structures that we can see today but also has wonderful illustrations, by archaeologist Dave Pollock, showing what these buildings looked like in Medieval times. The production of a guide was one of the proposed actions of “The City’s best kept secret- Interpretation Plan for Waterford’s Medieval City Walls” which was produced by the Council in 2021. At present the guide is on digital format.

## Tithíocht / Housing

### Housing Applications

<b>Housing Applications</b>				
<i>* inc files from carried forward</i>	Nov 2021	Year 2021	Nov 2022	Year to date 2022
Applications received	62	789	92	894
Applications assessed *	72	965	82	907
Applications Validated*	15	485	32	409
Approved for social housing supports following interview	24	499	32	424

### Housing Allocations

<b>Housing Allocations</b>					
	New Tenancies Nov 2021	Cumulative Tenancies 2021	New Tenancies Nov 2022	Refusal of new Tenancies	Cumulative Tenancies 2022
Total	37	464	21	3	448

### CHOICE BASED LETTING (CBL) SCHEME

The total number of properties advertised on the CBL system to date is 1122 There have been 342 refusals on properties.

### Housing Loans applications

<b>Housing Loans applications</b>					
<i>2022 Housing Loans</i>	Applications received	Applications awaiting info	Applications refused	Applications approved	Applications with housing agency/Deferred for 6 months
November	6	8	3	1	8
Year to date	75	8	47	12	8

### Tenant Purchase applications

<i>2022 Housing Loans</i>	Applications received	Applications awaiting info	Applications refused	Applications approved	Sales Closed
November	6	4	1	0	2
YTD 2022	66	8	21	29	22
YTD2021	68	1	7	58	16

## Housing Assistance Payment

<b>Housing Assistance Payment</b>					
	Nov 2021 HAP Tenancies	Nov 2022 HAP Tenancies set up	2022 No. of active HAP tenancies set up	Cumulative no. of HAP Tenancies set up to date	Cumulative no. of active HAP Tenancies to date
HAP Tenancies	33	38	-3	4,525	1,811

## Inspections of Dwellings

<b>Inspections of Dwellings</b>	
HAP	34
HAP Non- Compliant	3
Total	34

In Nov, Waterford City & County Council carried out 184 planned and reactive inspections of our housing stock. As a result of these inspections 31 properties has had improvement works carried out to meet the standards for rented accommodation.

## Housing Adaptation for People with a Disability, Housing Aid for Older People and Mobility Aid Grants

<b>Housing Adaptation for People with a Disability, Housing Aid for Older People and Mobility Aid Grants</b>				
Grant Scheme amount	No of applications approved Nov 2022	Value of applications Nov 2022	Cumulative number of applications approved 2022	Cumulative value of 2022 applications
Housing Adaptation for People with a Disability. Max. €30,000	8	€61,092.00	112	€1,537,882.96
Mobility Aids Scheme Maximum €6,000	0	€	76	€408,569.25
Housing Aid for Older People Maximum €8,000	19	€83,484.20	133	€705,189.81
Total	27	€144,576.70	321	€2,651,642.02

Housing Grant Applications Received & Validated:	Housing Grant Applications Incomplete & Returned:	Housing Grant Applications Approved
30	34	27

## Homeless Services

<b>Homeless Services</b>			
Waterford Integrated Homeless Services (WIHS)	24th Oct-27th Nov 2022	Cumulative 2022	Total 2021
Number of Callers to WIHS seeking a service	336	3,420	3,516
Assessments by a Homeless Officer	101	901	760

# Management Report Plenary 10th November 2022

## Breakdown of Persons in Emergency Accommodation

	27th Nov 2022	27th Nov 2021
<i>Number of Single Persons</i>	43	55
<i>Number of Families</i>	16	10
<i>Number of Adults in Families</i>	21	12
<i>Number of Children</i>	32	26

## HAP PlaceFinder Service

	24th Oct-27th Nov	Cumulative 2022
<i>Number of Assessments by the Homeless HAP Officer</i>	24	314
<i>Number of HAP PlaceFinder Tenancies HUB Complete</i>	14	124

## Housing First Programme

	Tenancies 2022
<i>Number of Tenancies in place at 23rd Oct 2022 with Housing First supports..</i>	36

## Capital Projects

### Housing Capital Schemes - WCCC Projects

<i>Project Type</i>	<i>Units</i>	<i>Area</i>	<i>Current Position</i>	<i>Comment</i>
<b>Total WCCC Projects</b>	<b>264</b>	<i>Countywide</i>	<i>Various Stages</i>	
<i>Part V</i>	26	<i>Countywide</i>	<i>Various Stages</i>	<i>Delivery On-going 2021 – 10 (est)</i>
<i>Repair and Lease</i>	151	<i>Countywide</i>	<i>Various Stages</i>	<i>Delivery on-going 2020 – 41 2021 – 50 (est) 2022 – 50 (est)</i>
<i>Leasing</i>	130	<i>Countywide</i>	<i>Various Stages</i>	<i>Delivery on-going 2020 – 30 From end of 2021 scheme closed to new applicants</i>
<i>Buy &amp; Renew- Countywide</i>	48	<i>Countywide</i>	<i>Tender Preparation</i>	<i>In progress – Refurbishment Contractor Framework Appointed</i>

**Total units including WCCC Projects: 643**

There are 130 units in progress under the Housing Capital Schemes for Approved Housing Body projects.

## Seirbhísí Pobail / Community Services

### RURAL DEVELOPMENT PROGRAMME:

- Rolling Call has brought in four good projects totalling €219,947. Total available €210,000
- One Project relates to Activity Tourism, two projects relate to Food and one to Engineering
- The four Projects to go before the LCDC in December 2022.
- LEADER Payments to approved projects progressing really well. By Christmas, a total of €6.8m will have been paid out by LEADER to Community and Private Promoters over the lifetime of the programme.
- Very few decommitments.
- EOI for the next LEADER Programme will be submitted mid-December as required.
- New LEADER Plan consultations will start in early February, with submission June 2023.

### COMHAIRLE NA NÓG:

Following the Comhairle AGM in the Park Hotel Dungarvan on October 11th the topic chosen for 2023 has been identified as Relationships and Sexual Education in schools. There are 15 vacancies for young people for 2023 and these will be filled given the expressions of interest received. Progress on 2022 activities is being made weekly by the young people. The next steering committee meeting is taking place on Thursday December 1st .

### HEALTHY WATERFORD:

Healthy Waterford Committee met on the 1st and the 29th of November. This also coincided with national and regional engagements on the 9th and the 14th of November. The main objectives of this month were to have a selection criteria for the Healthy Ireland Outcomes for 2023 – 2025 along with organising a consultation day on the 2nd of December in the Greenway Hotel. This is an opportunity for key agencies, community and voluntary services to input into the Healthy Waterford plan for 2023-2025. Furthermore, it's an opportunity to meet with other key agencies working throughout the county. The purpose of the workshop is to prepare a programme of work for the Healthy Ireland Fund 2023-2025 and this will involve targeted Consultation/Engagement approach with a workshop to undertake a discussion with stakeholders in relation to identifying health risks and priorities. This process will also involve working with Stakeholders in identifying actions and indicators that will contribute to achieving the overall high-level Healthy Ireland programme outcomes. In addition further engagements took place with the HSE Health Promotion team where joint actions for 2023 were discussed. These are currently been looked at and a further focus group will take place in December.

### KEY DATES FOR HEALTHY IRELAND

- 21 groups allocated €21,000 to Health and Wellbeing projects throughout the county

### KEY DATES FOR HEALTHY IRELAND

- Application Portal opens 7th November 2022
- Deadline for Submissions 27th January 2023 (Extension)
- Appraisal of Submissions February/March 2022
- Revised Grant Agreement end of Q1

## **SLÁINTECARE HEALTHY COMMUNITIES PROGRAMME (SHCP):**

The Council through the LCDC has been tasked with the oversight and implementation at local level of elements of the Sláintecare Healthy Communities Programme. These include the employment of a SHCP Local Development Officer; the setting up of a SHCP Local Implementation Team (LIT) which has commenced and the Enhancement Funding Scheme. An application for €250k funding was successful and 2 projects have been completed under the programme.

Update:

- A mapping exercise took place to set up the Local Implementation Team and to agree on the ways we can work together in the wellbeing area.
- 3 out of the Enhancement Funding Scheme project were completed and work started on the last one that is expected to be completed by the end of October.
- Ongoing consultations with community and other organisations regarding the needs or gaps in services.
- The set up of an 'implementation group' in the area of wellbeing with the role of identifying community projects that can be done in partnership between the Council, the HSE, Waterford Sports Partnership and the Community & Voluntary sectors.
- 7 projects that will benefit from the Seed Fund were approved at the last LCDC meeting.

## **LOCAL COMMUNITY SAFETY PARTNERSHIP:**

The Local Community Safety Plan draft is now in its final edit and proofing stage before being presented to the members of the Partnership. Cllr Mairead Tobin and Cllr Stephanie Keating have been welcomed to the Partnership. A vacancy currently exists for a business representative from the Dungarvan area.

The Education, Training & Awareness and Building Community Capacity Working Group and The Crime & Reducing Criminality and Safe Environment & Infrastructure Working Group continue to meet monthly, in the form of blended meetings. Amongst the recent recommendations by these working groups, ratified by the WLCSP at the 8th November meeting include; the RSA Street Smart Interactive Shuttle & Rollover Simulator Road Show be requested for Waterford, A Halloween Night Safe Event & Safety Awareness Campaign be coordinated for 2023, a Domestic Violence Resource Pack be initiated if not in place, a Community Safety Resource Pack be initiated and Dr Ian Marder present to the WLCSP on the language of Restorative Justice in relation to Community Safety.

Eleven Members of the WLCSP attended the Beyond Borders, an All Island Community Safety Conference organised by Department of Justice Ireland & UK on 16th & 17th November 2022 in Newry and Dundalk. The two day event covered an overview on work in Newry, Mourne and Down Policing Community Safety Partnership and practical on site examples of how they are making communities safer through collaboration and working together. The second day was attended by Minister Helen McEntee and included presentations on making a difference and creating safer communities through Community Safety Partnerships.

The next meeting of the WLCSP is scheduled for Monday 9th January 2023.

## **UKRAINIAN COMMUNITY RESPONSE FORUM:**

The Ukrainian CRF is in place to assist with housing, supporting and integrating Ukrainian refugees into our communities. All key agencies are working in collaboration to provide services and supports to all Ukrainians arriving into Waterford. To date just over 910 Ukrainian refugees have been received into Waterford Council run Rest Centres in Dungarvan and Waterford City, with 831 exits, of which 693 have been matched with pledged and other accommodation sourced by Waterford Council. Waterford Area Partnership are supporting those who have moved with integration into our communities. A new 'offer a home' pledge call for vacant properties went live on 24th November. Any queries on same should be directed to offerahome@waterfordcouncil.ie or 058 22059.

## **PRIDE OF PLACE:**

The Pride of Place awards are taking place on January 21st 2023 at the Clayton Hotel, Burlington Road, Dublin with Waterford's two entrants, Surprise Surprise Dungarvan & West Waterford and the An Garran Residents Group from Tramore attending. Preparation for the 2023 competition has begun and entrants will be identified in January.

## **SOCIAL INCLUSION:**

### **MIGRANT INTEGRATION**

Various initiatives being followed up on to progress the Strategy adopted by Council in 2020.

### **SICAP**

Work in ongoing with Waterford Area Partnership continuing to implement the SICAP programme on behalf of the LCDC with 65 local community groups and 953 individuals in Waterford expected to benefit in 2022.

SICAP Budget allocations for 2023 have now been confirmed and the budget for Waterford City & County (24-1) is €1,319,399 excluding the Ukrainian budget allocation which is yet to be decided by the Department.

### **TIG**

The Waterford Traveller Interagency Group continues to meet regularly by way of Zoom.

### **LECP**

Progress on the preparation of the new LECP is ongoing. The Socio-Economic Statement has been prepared in line with Department issued guidelines. The data collection phase has begun with a survey having been issued to in excess of 70 relevant groups/agencies within the past fortnight. The next phase of data gathering will begin shortly following consultation with the Advisory Steering Group and the Consultant working with Community Department Staff.

### **COMMUNITY SUPPORT FUND 2022**

The aim of the Community Support Fund (CSF) will be to support groups, particularly in disadvantaged areas, with their running costs such as utility or insurance bills, as well as with minor improvements to their facilities. This fund will be allocated under the Department's Community Enhancement Programme (CEP), it will be administered by the LCDC. Waterford has been allocated €320,195 for 2022.

This total amount comprises:

€156,896 Current funding (Non-Pay) for use towards energy running/operating costs

€160,098 Capital funding for use towards carrying out necessary repairs and improvements to facilities, energy efficiency type projects, purchase of equipment etc.

€3,202 ring-fenced for Women's sheds.

€16,010 administration fee (5%) based on total allocation, in recognition of the additional associated clerical and assessment work involved in administering the fund on behalf of the Department.

The closing date to submit application form and supporting documents will be 4pm Friday, 20th January.



# Management Report Plenary 10th November 2022

## Seirbhísi Éigeandála / Emergency Services

### FIRE SERVICE OPERATIONAL ACTIVITY:

Total call outs to incidents attended by the 10 fire stations of the Fire Authority are shown for the year to date and for the month of October. Emergency response has continued uninterrupted throughout the Covid 19 crisis with significant precautionary measures put in place to ensure the safety of fire crews and the community served.

<b>Fire Service Operational Activity:</b>				
Area	Fires	Special Services	False alarm/ Good intent	False alarm /Malicious
Total for November	52	62	37	0
Year to date	634	472	221	0
Total for November 2021	55	45	11	0
Total for 2021	626	404	154	3

### FIRE SAFETY:

The following applications for fire safety certificates have been received with comparison shown for the same period last year

<b>Fire Safety:</b>				
	Nov 2022	2022 YTD	Nov 2021	2021 YTD
Fire Safety Certificates	5	73	6	66

### BUILDING CONTROL:

<b>Building Control:</b>				
Applications received	Nov 2022	2022 YTD	Nov 2021	2021 YTD
Commencement Notices	17	293	22	352
Completion Certificates	14	194	18	195
Disability Access Certs	12	56	6	57

### CIVIL DEFENCE:

Civil Defence activities during the month of November 2022 continues with assistance in the response to the urgent needs of the Displaced Persons (DP's) fleeing from the effects of the Ukraine Crisis.

- Logistical support & Transport of over 58 Ukraine related calls
- Transportation to Medical appointments such as Hospital Visits, GPs, Dentists etc

In recognition of the Valuable Service that our Civil Defence volunteers provided during the Covid19 pandemic a number of our volunteers will attend a National COVID-19 Recognition Ceremony in Croke Park on Tuesday 29th November 2022.

The Civil Defence volunteers are also working on retraining and recertifying their core skills in their different service area's like Communications, First Aid, Search etc.

## Seirbhísí Comhshaoil / Environmental Services

### **Environmental Enforcement Statistics**

#### **ENVIRONMENTAL ENFORCEMENT STATISTICS:**

1ST JANUARY 2022 – 24TH NOVEMBER 2022.

<b>ENFORCEMENT UNDER THE LITTER POLLUTION ACTS 1997 (AS AMENDED)</b>	
Legal Action Initiated	0
On the Spot Litter Fines Issued (Pending Payment or Prosecution)	165
On the Spot Litter Fines Paid (Includes Fines from previous year)	109
No of Notices Issued 9,16,17,20	1

<b>ENFORCEMENT UNDER THE WASTE MANAGEMENT ACTS 1996 (AS AMENDED)</b>	
No of Complaints	2446
Legal Actions	2
Section 18's Statutory Notices Served (asking for info on Waste Issues)	12
Section 55's Statutory Notices Served (asking for Waste to be removed in a 2 week period)	28
Section 71's (Abandoned Vehicle Notices)	34
Warning Letters Sent (Packaging Info & Notice Follow Up)	205
Section 14 Directions	24
Section 107 EPA (Noise)	1
Fixed Penalty Notices on Waste Collectors	7
Regulation 33 - Requirement on a Registered Owner to deposit an End-of-Life Vehicle at an Authorised Treatment Facility. (European Union End-of-Life Vehicles)	
Regulations 2014 – Fixed Penalty Notice.	2
Regulation 25 of the European Union (Packaging) Regulations 2014 (S.I. No. 282 of 2014) as amended	0

#### **CLIMATE ACTION**

##### ***Climate Action Plan – Baseline Emissions Inventory and Climate Risk Assessment***

Over the next 12 months WCCC is required to adopt a Climate Action Plan which will set out our actions between 2023 and 2028. The data gathering phase is already underway. A Baseline Emission Inventory is being carried out to determine the volume of Greenhouse Gases produced in the City and County and where these come from (sector and geography). This Baseline is what Waterford will measure our success against when it comes to making carbon emissions savings. The second piece of work currently underway is the Climate Risk Assessment. The Climate Risk Assessment will look at the impact extreme weather events may have on council operations (damage to roads/bridges, closure of buildings etc) and will identify what the Council needs to do to prepare for the increase in weather events that Climate Change may bring.

##### ***Energy booklet***

An energy saving booklet has been distributed to households throughout the City and County.

##### ***Reduce Your Use energy saving campaign within the Council***

A project developed by the Southeast Energy Agency in conjunction with the library services in the four Southeast counties has won funding. The project will develop learning materials that will be shared across library outlets. The materials will teach people how to make energy efficiency assessments and improvements in their own home. The funding is coming from a Pobal fund.

## ***Funding win for library energy awareness project with SEEA and the Southeast Councils***

A project developed by the Southeast Energy Agency in conjunction with the library services in the four Southeast counties has won funding. The project will develop learning materials that will be shared across library outlets. The materials will teach people how to make energy efficiency assessments and improvements in their own home. The funding is coming from a Pobal fund.

## **ENVIRONMENTAL EDUCATION & AWARENESS**

### **Schools**

The Tom Murphy Litter Competition for Secondary Schools has been completed and judged. 15 secondary schools across Waterford city and county entered the competition and received litter pickers, high visibility vests, gloves and bags to allow them to carry out litter picks of their designated area. Over a six week period, schools carried out clean ups, with many schools embracing the competition fully, carrying out 3 clean ups a week with different classes. Photos of these clean-ups were posted on Beat 102–103 FM's, etc. social media. A prizegiving and presentation of certificates of participation will take place in the Mayors Parlour in early December.

We are developing an education pack for primary school teachers about glass recycling to raise awareness regarding the new bottle bank sensors. This will highlight the importance of recycling glass and also emphasise the usefulness of the sensors. The pack will touch on a number of school subjects to encourage teachers to use it. It will be available to download from our website.

Reuse Month took place during the month of October. We created a toolkit for swap events to encourage reuse and repair; this toolkit will provide tips, posters and social media posts to enable community groups, schools, etc to reuse items by running swap events for items such as sports equipment, clothes, musical instruments, school supplies and more. This is available on the Council website and information has been sent to community groups, schools, sports groups, etc. We continue to encourage schools, community groups, etc to use this. The toolkit will be presented to PPN members at their December meeting.

## **LAUNCH OF DEPOSIT RETURN SCHEME**

The Minister of State with responsibility for Communications and Circular Economy, Ossian Smyth, launched Ireland's national Deposit Return Scheme (DRS) on 28th November.

It is estimated that about 1.9 billion drinks bottles and cans are consumed each year in Ireland, in-house and 'on the go'. The Deposit Return Scheme aims to boost the recycling rate for these drinks containers by charging a small, refundable deposit for each plastic bottle or can. The Scheme will include PET plastic bottles and aluminium and steel cans between 150ml and 3 litres. A deposit of 15c will apply to containers 500mls or less and a deposit of 25c for each container above 500ml.

The Scheme will be operated by Deposit Return Scheme Ireland CLG, trading as Re-turn, who Minister Smyth appointed in July 2022.

All producers and retailers are legally obliged to register with Re-turn. Registration is open from 28th November at [www.re-turn.ie](http://www.re-turn.ie).

The department will work closely with Re-turn on the implementation of the Scheme, which will start immediately with the registration of producers and retailers. The planned 'go-live' date for consumers is February 2024.

## Ealaíona & Cultúr / Arts & Culture

### Libraries

In November, Waterford City & County Libraries promoted Science, Technology, Engineering and Maths. We supported the lifelong learning journeys of the community and provided high quality books in print, audio, and digital formats. Libraries hosted coffee mornings, community meetings and classes.

Statistics: figures represent activity between the 29th October and the 29th November 2022 inclusive.

<i>No. of Visitors this month</i>	32,777
<i>Active members</i>	23,206
<i>On Line Borrowing including, ebooks &amp; emagazines</i>	28,502
<i>Events &amp; Activities</i>	7,221
<i>Users of Times Tables Rockstars</i>	382

#### EVENT HIGHLIGHTS FROM OCTOBER:

- 579 students attended Science Week events organised by Waterford Libraries. We worked with Calmast, Science foundation Ireland and Lismore heritage centre to provide high quality and engaging STEM events across the county.
- Healthy Ireland at your Library provided the following sessions in November; a Parent & Family Information webinar on Transgender by Psychologist, Dr Vanessa Lacey on the 16th with 24 attendees. Looking after your Pelvic Floor webinar by Physiotherapist, Niamh Burn on the 19th with 27 attendees. Parent & Family Autism information session with, 'As I Am' on the 23rd. Creative Mindfulness for Children online workshops with Mindfulness practitioner, Louise Shanagher on the 21st, 22nd and 23rd with a total of 90 attendees.
- 'Poetry as Commemoration' events took place in November. Two sessions were held in partnership with Poetry Ireland, archivist Joanne Rothwell, Éigse Éireann and writer David McLoughlin. These workshops use primary source materials from Waterford City and County Archive and Waterford Libraries collections as creative prompts for poems.
- The Shakti Social Enterprise programme aimed at vulnerable migrant women continues 3 mornings a week focussing on language learning, digital skills, social enterprise modules and post Covid has a greater emphasis on self-empowerment and health and wellbeing.
- Our language learning service Mango Languages provided 2,351 lessons in the past month.

#### LIBRARY DEVELOPMENT:

- Large Collections of books in Latvian and Hungarian have been catalogued, these new collections are the result of generous donations from the Latvian and Hungarian communities. They are housed with our Polish language collection.

#### UPCOMING EVENTS:

- Family Time at your Library will run throughout December.
- A European Year of Youth 'Make your voice heard' event has been planned by Europe Direct Waterford for the 12th of December.

# Management Report Plenary 10th November 2022



# Management Report Plenary 10th November 2022

## Airgeadas / Finance Revenue Account

### Waterford City and County Council - Revenue Account Income & Expenditure Summary by Service Division Y.T.D. to October 31, 2022

	EXPENDITURE			INCOME		
	Expenditure €	Adopted Full Year Budget €	% Budget Spent to date	Income €	Adopted Full year Budget €	% Budget Raised
A Housing & Building	29,010,767	32,461,813	89%	31,004,571	35,042,973	88%
B Road Transport & Safety	32,080,931	46,030,418	70%	21,354,330	33,445,608	64%
C Water Services	8,756,471	11,141,683	79%	8,322,845	10,674,030	78%
D Development Management	18,484,481	17,678,810	105%	10,580,682	8,494,376	125%
E Environmental Services	17,157,140	20,905,703	82%	2,546,802	2,878,907	88%
F Recreation & Amenity	12,834,334	14,951,207	86%	1,405,128	1,750,939	80%
G Agriculture, Education, Health & Welfare	875,718	1,182,814	74%	348,252	501,962	69%
H Miscellaneous Services	9,412,863	9,360,886	101%	7,941,885	5,744,486	138%
LG Local Property Tax / GPG	0	0	0%	16,390,430	19,668,516	83%
RA Rates	0	0	0%	29,592,947	35,511,536	83%
	<b>128,612,706</b>	<b>153,713,333</b>	<b>84%</b>	<b>129,487,870</b>	<b>153,713,333</b>	<b>84%</b>
Surplus/Deficit				875,164	0	

## Collections

Airgeadas  
Finance

### Summary of main collections Oct 2022 YTD

	A Gross Bal as at 1-1-2022	B Accrued ytd to Oct 2022	C Write Offs and Vacancies	D Waivers & Credits	E Total for Collection [1+2-3]	F Collected ytd to Oct 2022	G' Gross Bal 30-10-2022 [4-5]	Specific Provision	[6] % Collected ytd re Total for Collection [5/4]	[7] % Collected ytd re 2022 Accrual [5/(4-1)]
	€	€	€	€	€	€	€	€	€	€
Rates	6,132,653	34,967,971	- 1,440,138	1,033,800	38,626,686	29,940,068	8,686,618	2,123,073	82%	86%
Loans	1,702,320	2,798,132	-		4,500,452	2,964,623	1,535,829		66%	106%
Rents	3,938,392	13,240,836	- 2,403		17,176,825	12,945,981	4,230,844		75%	98%
<b>Aged Analysis :</b>										
				Less than 1 mth	2 to 6 mths	7 to 12 mths	greater than 12 mths			Net Balance
Rates				-		6,150,016	2,536,602			8,686,618
				0 to 3 mths	4 to 6 mths	7 to 12 mths	Greater than 12 mths			
Loans				179,687	63,289	112,785	1,180,068			1,535,829
				Less than 4 weeks	4-6 weeks	7-12 weeks	Greater than 12 wks			
Rents				184,047	118,651	136,556	3,791,590			4,230,844
<b>Overdraft Levels</b>										
Days in Overdraft in Oct 22'	0		Cost -	0	€0.00	verage Value when in O/D :	N/A		€	-