



## PRESS RELEASE

Issued Friday 13<sup>th</sup> March 2020

### **Waterford City & County Council issue update on services**

Further to the advice of the National Public Health Emergency Team, the following Waterford City and County Council amenities will be closed until March 29<sup>th</sup>, 2020:

- All public libraries in Waterford City and County.
- All Museums, Galleries and Theatres which are owned and operated by Waterford City and County Council.

All other public facing services will remain open and can only be accessed from the Customer Service Desks in Bailey's New Street, Waterford City and the Customer Service Desk at Civic Offices, Davitt Quay, Dungarvan. Civic Amenity Sites at Kilbarry (Waterford City) and Ballinamuck (Dungarvan) remain open.

Please note that all other public counters, normally accessible during business hours, such as the Planning counter in the Menapia Building in Waterford City, will be closed until further notice. These services will transfer to the dedicated Customer Service desks mentioned above.

In the interests of public health, while our Customer Service Desks remain open, members of the public are asked in the first instance to use the range of **online services** available on the Council's website, including payment of housing rent and loans, fire charges, traffic fines, commercial rates, Choice Based Letting etc.

Thereafter, where possible, please use telephone, post and email to engage with the Council.

Motor Tax services remain available online at [www.motortax.ie](http://www.motortax.ie)  
Your PIN for this service is the last 6 digits on the top right corner of your Vehicle Registration Cert (logbook).

The Council switchboard can be contacted on 0761 10 2020 and via email at [contact@waterfordcouncil.ie](mailto:contact@waterfordcouncil.ie)

Waterford City and County Council is maintaining public service and we reiterate the advice to heed the recommendations issued by the National Public Health Emergency Team during the current public health emergency.

Waterford City and County Council will continue to update the public as the situation evolves through social media, our website and by using the local and regional media.

**ENDS**

## **LINKS**

- [HSE's COVID-19 website](#)
- [Waterford City & County Council Online Payments](#)
- [Waterford Council's website](#)

## **Contact Information**

Switchboard: 0761 102020

Email: [contact@waterfordcouncil.ie](mailto:contact@waterfordcouncil.ie)

Facebook: <https://www.facebook.com/Waterfordcouncil/>

Twitter: <https://twitter.com/WaterfordCouncil>

Dedicated News site: <https://waterfordcouncilnews.com/>

Postal Address: Customer Services, Bailey's New Street, Waterford